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# 4 Current provision of NHS pharmaceutical services

# Key messages

There is currently no need for any additional pharmacies as there are sufficient existing community pharmacies across pan-Lancashire. This PNA has not identified a current need for new NHS pharmaceutical service providers across pan-Lancashire. There are 352 community pharmacies overall across pan-Lancashire, representing a 8.1% reduction in the number of providers, down from 383 since the last publication of the PNA in 2018.

The change between 2018 and 2022 is as follows

- Blackburn with Darwen (46 pharmacies in 2022, a reduction of 8.0% from 50 in 2018)
- Blackpool (39 pharmacies in 2022, a reduction of 7.1% from 42 in 2018)
- Lancashire (267 pharmacies in 2022, a reduction of 7.9% from 290 in 2018)

#### Pan-Lancashire

The number of pharmaceutical service providers per population has changed during the same period. The last PNA showed that there were 26 pharmacies per 100,000 registered population, when the national figure for England was 21 and the average for the North was 24. In the pan-Lancashire area there are now 23 pharmaceutical service providers per 100,000 registered population, with the average in England being 21 and the average for the North of England being 24.

Pharmacies were sent a questionnaire that included a range of questions about their service provision such as consultation facilities and services (see **appendix 6** for full details). Approximately 58% of pan-Lancashire pharmacies responded to the PNA questionnaire about service provision (Blackburn with Darwen – 57%, Blackpool – 62% and Lancashire – 58%). It was important to ask pharmacies directly to ensure we had up-to-date information about the facilities and services they provide to identify coverage across the area for our residents. Some of the key findings were the high proportion of those who had consultation rooms with wheelchair access and closed rooms for privacy.

Review of the locations, opening hours and access for people with disabilities, suggest there is sufficient access to NHS pharmaceutical services across pan-Lancashire. There appears to be good coverage in terms of opening hours across the area. The extended opening hours of community pharmacies are valued, and these extended hours should be maintained. Many pharmacies and dispensing surgeries have wheelchair access, and home delivery services can help to provide medications to those who do not have access to a car or who are unable to use public transport. Overall, for the population of pan-Lancashire 84.1% of pharmacies have wheelchair access. It is important to note that key services such as extended hours (beyond core 40/100 hours) and home delivery are not part of the NHS contract. If pharmacies withdrew extended supplementary hours, there could be a need within certain areas for pharmacy provision.

# Community pharmacies and pharmacists can have an impact on the health of the population by contributing to the safe and appropriate use of medicines.

This chapter describes the current provision of NHS pharmaceutical services, which were explained in chapter 1: Introduction and are defined in the pharmaceutical regulations. It also includes a description of the number and locations of community pharmacies.

# 4.1 Service providers – numbers and geographical distribution

This PNA identifies the current provision of pharmaceutical services to assess the adequacy of provision of those services. Information was collected up until 1 February 2022. Up-to-date information on community pharmacies (including opening hours) is available on the NHS website: <a href="https://www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx">www.nhs.uk/servicedirectories/Pages/ServiceSearch.aspx</a>

## 4.1.1 Community pharmacies

There was a total of 356 community pharmacies across pan-Lancashire as of 1 February 2022. The names of the community pharmacies across pan-Lancashire are listed in **appendix 4** and their locations shown in Figure 4.14.

#### **Blackburn with Darwen**

There are 46 pharmacies across Blackburn with Darwen, a decrease from 50 in the previous PNA. These are

- 40 hours contract 34
- 100 hours contract 10
- distance-selling contract 2

Figure 4.1 shows community pharmacies and GP practices in Blackburn with Darwen.

#### Blackpool

There are 39 pharmacies across Blackpool, a decrease from 43 in the previous PNA. The pharmacies are

- 40 hours contract 35
- 91 hours contract (Local pharmaceutical services (LPS) 1
- 100 hours contract 2
- distance-selling contract 1
- 37.5 hours contract 1

Figure 4.2 shows community pharmacies and GP practices in Blackpool.

#### Lancashire

There are 267 pharmacies (plus 4 across dispensing appliance contractors (DACs)) across Lancashire, a decrease from 290 in the previous PNA. These are

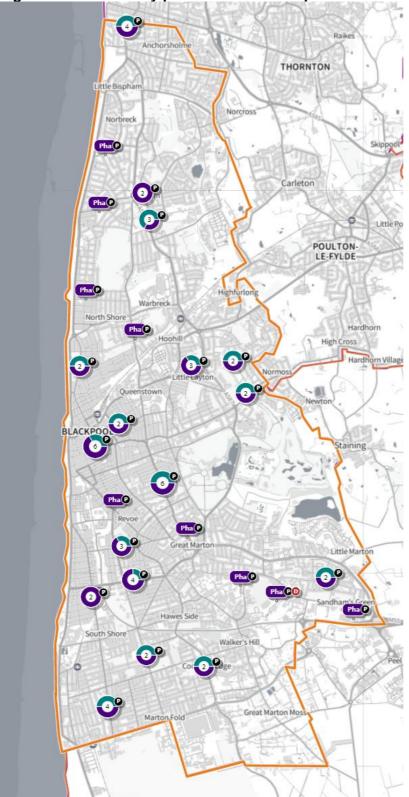
- 40 hours contract 219
- 40 hours contract (LPS) 1
- 100 hours contract 35
- distance-selling contract 11
- dispensing appliance contract 4
- 39.75 hours contract 1

Figures 4.3 to 4.14 show community pharmacies and GP practices in Lancashire HWB localities.

Osbaldeston Legend **GP** practices and branches - 28 Mellor Brook Mellor Pharmacies – 46 **Distance selling premises - 2** (P) denotes pharmacy included in PNA lab's Head CHURCH Lower Fold Foxhill Bank ACCRINGTON Dunnyshop OSWALDTWISTLE Higher Ba Pleasington Green Haworth Baxer Belthorn Anchor Eccleshill Tockholes old Pickup Bank Abbey Village Hoddlesden con Withnell Blacksnape Brinscall Bull Hill Chapeltown **Bromley Cross** Affetside Toppings Horrocks Fold

Figure 4.1: Community pharmacies and GP practices in Blackburn with Darwen

Figure 4.2: Community pharmacies and GP practices in Blackpool



Legend

GP practices and branches - 21 Pharmacies – 39

Distance selling premises - 1

(P) denotes pharmacy included in PNA

Higher BRIEFFILD

Record Particles and branches - 16
Pharmacies - 23
(P) denotes pharmacy included in PNA
Distance selling - 0
Dispensing practices - 0
Dispensing practices - 0
Dispensing practices - 0

Figure 4.3: Community pharmacies and GP practices in Burnley

Legend Lower Penwortham **GP** practices and branches - 18 Walton-le-Dale Middleforth Green Pharmacies - 20 Higher Walton (P) denotes pharmacy included in Kingsfold Holland Slack Hoghton PNA Pleasington Distance selling - 0 Tardy Gate BAMBER BRIDGE Dispensing practices - 0 Higher Broadhalgh Farington Brindle Walmer Bridge Bank Farington Tockho Withhell Fold Much Hoole Midge Hall Abbey Villag consall Golden Hill Higher Wheelton Much Hoole Town Broadfield Turpin Gre Moss Side Seven Stars Whittle Wo LEYLAND Wheelto Wymott 0 Bretherton Runshaw Moor As Pha P Ulnes Walton Eccleston Charnock Richard Rufford Heath Charnock Heskin Green Towngate Andertons Mill Wrightington Bar Coppull Moor Hill Dale Mossy Lea gh Bridge Wallsuches ugh Hunger Hill Bottom o' th' HORWICH Blackrod

Figure 4.4: Community pharmacies and GP practices in Chorley

Norcross Norbreck Little Eccleston Legend arbreck Great Eccleston **GP** practices and branches - 10 Carleton Pharmacies - 18 Bispham (P) denotes pharmacy included in Copp Little Poulton Little Singleton ΡŃΑ POULTON-Distance selling - 0 LE-FYLDE Dispensing practices - 0 Elswick Highfurlong Singleton Warbreck Hardhorn Hoohill Hardhorn Village Little Layton ACKPOOL Staining Wharles Catforth Esprick Revoe Weeton Corner Row Swillbrook Great Marton Little Marton Sandham's Green Hawes Side Great Plumpton Walker's Hill Wesham Treales Peel Hill Common Edge Salwick Wrea Green Lea Town Newton with-Scales Moss Side Clifton (3) PLETON Warton Sáltcotes Warton Bank Longton

Figure 4.5: Community pharmacies and GP practices in Fylde

Old Langho Billington Dinckley Legend GP practices and branches - 20 Pharmacies - 26 (P) denotes pharmacy included in Langho PNA Distance selling - 4 Dispensing practices - 0 Cliffe Harwood Bar Altham pshire Hapton Pha(P)at Sunny Bower Within Grove aw Hill Hillock Vale Little Harwood Whitebirk khouse Green Bank GPb BURN Stanhill Qunnyshop Knuzden Brook ark Place Shadsworth Miller Fold OSWALD I WISTLE Whinny Edge Green Haworth war er Baxenden Guide Rising Bridge Blackamoor Belthom Hud Hey nchor Eccleshill Holden Vale He Waterside Chapels HASLINGDEN Pickup Bank

Figure 4.6: Community pharmacies and GP practices in Hyndburn

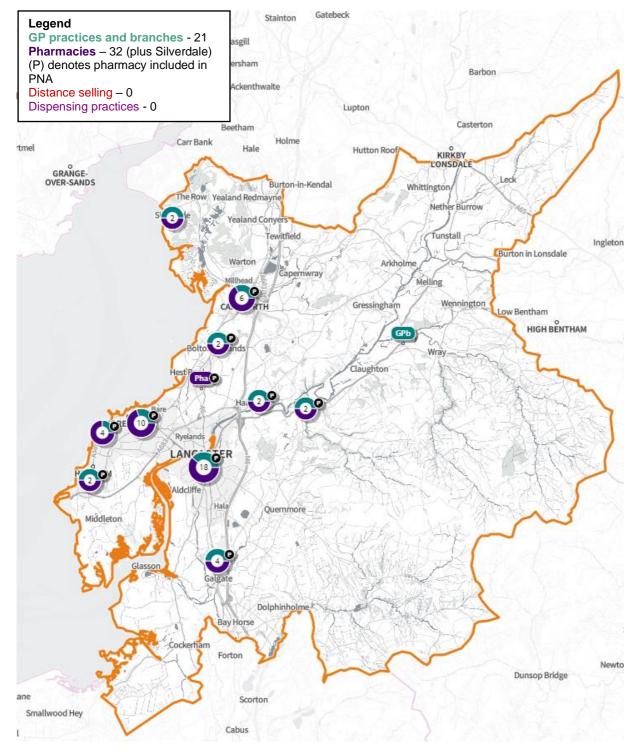


Figure 4.7: Community pharmacies and GP practices in Lancaster

East Marton Legend West Marton **GP** practices and branches - 15 Pharmacies - 21 (P) denotes pharmacy included in Bolton-by-Bowland PNA Distance selling - 1 Gisburn Thornton-Dispensing practices - 1 in-Craven BARNC BARNC Lothersdale Rimington Salterforth Kelbrook Downham Cov Ickomshaw Foulridge Beverley Laneshaw Bridge Barley Roughlee FORD Primet Bridge Winewall Newchurch Spen Brook TRAWDEN Wheatley Lane bden Fence BRIEN JELD Higham Haggate ne **Bumley Lane** 

Figure 4.8: Community pharmacies and GP practices in Pendle

Calder Vale Legend GP practices and branches - 25 Pharmacies - 38 (P) denotes pharmacy included in PNA Distance selling – 1 Dispensing practices - 0 St Michael's on Wyre Bilsborrow Inskip Barton LONGRIDGE Newsham Whittingham New Town Catforth Broughton Woodplumpton Swillbrook G Pha P Cow Hill Fulwood Row Salwick Nooklands Lea Town n-iles Clifton Samlesbury Lower Penwortham

Figure 4.9: Community pharmacies and GP practices in Preston

Legend **GP** practices and branches - 9 Rathmell Pharmacies - 9 (P) denotes pharmacy included in Distance selling - 0 Wiggle Dispensing practices - 4 Dunsop Bridge Bolton-by Bowland BARNOLD! Rimington Downham Waddington Beverley Barley Higherford Newchurch Pendleton in Pendle BARROWFORD Great Mitton Knowle Green Hurst Green NELSON Fence osnargh Higham CO BRIERFIELD Old Langho Ribcheste Burnley Lane Grimsargh Cow Hill PADIHAM Clayton-le-Dale Whittlefield Cliffe Altham Worsthor BURNLEY Grange Osbaldeston GREAT HARWOOD Hapton Hursty Ribbleton Hall Huncoat CLAYTON-LE-MOORS Samlesbury Cliviger RISHTON Little Harwood CHURCH Nab's Head Holme Chap

Figure 4.10: Community pharmacies and GP practices in Ribble Valley

Legend **GP** practices and branches - 9 Dunnockshaw Pharmacies - 17 (P) denotes pharmacy included in PNA Distance selling - 1 Goodshaw Chapel Dispensing practices - 0 Water Rising Bridge Forest Holme Hud Hey m Sharneyford Whitewell Bottom Higher Change Scout Edgeside Pickup Bank len Booth Fold **Ewood Bridge** Irwell Vale Edenfield Pha P Chatterton Turn Stubbins Shuttleworth Edgworth RAMSBOTTOM Tagg Wood Chapeltown Nuttall Red Lumb Lower Healey Hawkshaw Nangreaves Brooksbottoms Norden Lower Summerseat Spotland Fold Baldingstone Bagslate Moor Town Head **Bromley Cross** Affetside Broadhalgh Toppings ROCHDALE

Figure 4.11: Community pharmacies and GP practices in Rossendale

Balderstone Cottam Tanterton FULWOOD Legend Red Scar **GP** practices and branches - 18 Grange Ost Pharmacies - 24 Ingol Nooklands (P) denotes pharmacy included in Mellor Br Holme Slack Distance selling - 1 Ashton-on-Ribble Dispensing practices - 1 Farringdon Park Adelphi Ashton Bank **PRESTON** Nab's Hea ETON Higher Walton Hoghton Pleasi New Gate Brindle Clayton Brook Walmer Bridge Hesketh Bank Clayton Green Withnell Fold Much Hoole Midge Hall Abbey V Becconsall Much Hoole Town Higher Wheelton Withnell Brinscall Wheelton Whittle-le-Woods Wymott Tarleton Bretherton Runshaw Moor

Figure 4.12: Community pharmacies and GP practices in South Ribble

Legend GP practices and branches - 20 Pharmacies - 22 (P) denotes pharmacy included in Wal Hesketh Bank PNA Distance selling - 1 Be Pha P Much Dispensing practices - 0 Hundred End LEYLAND Bretherton Wymott Euxto Marshside Croston Mere Brow Churchtown Ulnes Walton Pinco Eccleston High Park SOUTHPORT Holmeswood Charnock I Birkdale Pool Hey Towngate Andertons Mill Hillside Carr Cross Wrightington Bar Scarisbrick Hill Dale Coppu Shirdley Hill Ainsdale Hunger Hill Pinfold Hoscar podvale Shevington Mo Halsall Shevington Vale STA Shevington Barton Haskayne Westhead Crook Stanley Roby Mill Blaguegate Great Altcar Lai Aughto Sprin ontine Lydiate G West Pimbo Ince Blundell Higher End Rainford Junction Longshaw MAGHULL Lunt Little Crosby Kings Moss Melling Mount Sefton Moor Park Melling RAINFORD Crank Tower Hil ellsands BILLINGE Aintree Clinkham Wood CROSBY

Figure 4.13: Community pharmacies and GP practices in West Lancashire

Legend GP practices and branches - 13 Pharmacies – 21 (P) denotes pharmacy included in ΡŃΑ Distance selling – 1
Dispensing practices - 2

Figure 4.14: Community pharmacies and GP practices in Wyre

## 4.1.2 Dispensing GP practices

The rurality in some areas leads to dispensing GP practices. Dispensing GP practices make a valuable contribution to dispensing services although they do not offer the full range of pharmaceutical services offered at community pharmacies.

There are eight dispensing GP practices across pan-Lancashire, a decrease of four from previous PNA. All eight are in Lancashire.

The names of the dispensing GP practices in Lancashire are listed in **appendix 5** and their locations shown in Figure 4.1 to Figure 4.14.

Out of 1,812,514 and 1,455,031 people registered with a GP across pan-Lancashire and Lancashire CCGs, respectively, 88,083 people (5% in both pan-Lancashire and Lancashire) were registered with a dispensing GP practice as of February 2022. It should be noted that some of these patients may have an address outside the pan-Lancashire boundary, and similarly some patients with an address in the pan-Lancashire area could be registered with a practice in another local authority that is not in the pan-Lancashire area.

## 4.1.3 Distance selling pharmacies

There were 14 mail-order/wholly internet pharmacies across pan-Lancashire as of 1 February 2022, one more than at the time of the previous PNA. These are in

- Blackburn with Darwen 2
- Blackpool 1
- Lancashire 11

The Regulations prohibit distance selling pharmacies from offering to provide essential services to persons face to face at (which includes in the vicinity of) the pharmacy premises. However, a distance selling pharmacy may provide an advanced service such as the flu vaccination service on the pharmacy premises, as long as any essential service is not provided to persons present at the premises. Patients have the right to access pharmaceutical services from any community pharmacy including a distance selling pharmacy of their choice.

# 4.1.4 Dispensing appliance contractors

Currently, there are four dispensing appliance contractors (DAC) across pan-Lancashire, the same as at the time of the previous PNAs. All four are in Lancashire.

Appliances are available from community pharmacies, dispensing GP practices and other DACs from outside the HWB area.

From the questionnaires sent out to pan-Lancashire pharmaceutical service providers

- Blackburn with Darwen out of 26 pharmacies responding, 19 (73%) reported that they provided all types of appliances
- Blackpool out of 24 pharmacies responding, 20 (83%) reported that they provided all types of appliances
- Lancashire out of 158 pharmacies responding, 134 (85%) reported that they provided all types of appliances

In addition, some pharmacies provide certain types of appliances.

## 4.1.5 Hospital pharmacies

There are nine hospitals across pan-Lancashire that have a pharmacy on the premises supporting the needs of the hospital and their patients.

#### **Blackburn with Darwen**

Royal Blackburn Hospital

#### **Blackpool**

• Blackpool Victoria Hospital

#### **Lancashire**

- Royal Preston Hospital
- Chorley and South Ribble Hospital
- Ormskirk and District General Hospital
- Accrington Victoria Hospital
- Burnley Hospital
- Royal Lancaster Infirmary
- Queen Victoria Hospital

## 4.1.6 Pharmacy services in prisons

There are five prisons in the area of Lancashire HWB and pharmacy services are available to supporting the needs of the establishments.

#### Lancashire

- HMP Preston
- HMP Garth
- HMP Wymott
- HMP Kirkham
- HMYOI Lancaster Farms

# 4.1.7 Local pharmaceutical services contracts (LPS)

LPS pharmacies offer the same essential, advanced and enhanced services as other community pharmacies, but they are usually contracted specifically to support a determined population. There are such schemes supported across pan-Lancashire.

#### Lancashire

 Lancaster University Pharmacy, 66a Bowland College, Lancaster University, Lancaster LA1 4YT

This LPS scheme was commissioned to meet the needs of the population of the university campus. It was previously an essential small pharmacy and was then subsequently commissioned as an LPS contract. The pharmacy has been commissioned to provide the usual range of pharmacy services, but has a focus on the health needs of young adults. The opening hours reflect the times that students can easily access these services. As part of the commissioning arrangements, the pharmacy has been re-sited to the centre of the campus. This

was to encourage increased use of the pharmacy for essential and advanced services, as well as health advice that is provided by the pharmacy.

Blackpool

Whitegate Pharmacy, Whitegate Health Centre, Whitegate Drive, Blackpool FY3 9ES

This contract was commissioned initially by Blackpool Primary Care Trust (PCT) and was introduced to provide a range of services to meet the specific needs of the local population, some of which transferred to the remit of the council or CCG. Following re-commissioning of many of these services by the council/CCG, the pharmacy continues to provide Emergency Hormonal Contraception and supervised consumption services, commissioned by NHS England. The pharmacy is still an important contributor to health services in the Blackpool area and provides an extended number of opening hours, which align with the opening hours of other services that operate from Whitegate Drive.

## 4.1.8 Comparison with findings in the 2018 PNA

The following changes to the numbers of providers were noted since the 2018 PNA (Figure 4.15)

- In the 2018 PNA, there were 383 pharmacies across pan-Lancashire. This has changed to 356 in February 2022.
  - Blackburn with Darwen 50 pharmacies in the 2018 PNA and 46 in February 2022
  - Blackpool 42 pharmacies in the 2018 PNA and 39 in February 2022
  - Lancashire 290 pharmacies in the 2018 PNA and 267 (plus four DAC) in February 2022
- There were 12 dispensing GP practices across pan-Lancashire (all in Lancashire) in the 2018 PNA. This has changed to eight in February 2022.

Figure 4.15: Number of pharmaceutical service providers (based on the postcode of

pharmacy location) by locality

Locality	Number of pharmacies, June 2014	Number of pharmacies, June 2017	Number of pharmacies, February 2022
Blackburn with Darwen	50	50	46
Blackpool	44	42	39
Burnley	23	23	23 (incl. 1 DAC)
Chorley	23	23	20
Fylde	20	20	18
Hyndburn	27	26	26
Lancaster	36	35	32 (incl. 1 DAC)
Pendle	26	25	21
Preston	40	40	38 (incl. 1 DAC)
Ribble Valley	10	10	9
Rossendale	18	19	17
South Ribble	25	25	24
West Lancashire	26	24	22
Wyre	21	21	21 (incl. 1 DAC)
Lancashire	295	291	271
Pan-Lancashire	389	383	356 (incl. 4 DAC)

Source: NHS England list June 2014, NHS England list June 2017 and NHSE/I list February 2022

# 4.1.9 Comparison with pharmaceutical service provision elsewhere

In pan-Lancashire there were 356 community pharmaceutical providers in January 2022, which means there were 23 providers per 100,000 population (one provider per 4,257 population). This is slightly lower than the overall North of England average of 24 per 100,000 and higher than the national average of 21 per 100,000 (Figure 4.16). For Blackburn with Darwen, Blackpool and Lancashire HWBs the rate of pharmacies per 100,000 population is 31, 28 and 22, respectively.

Information about pharmaceutical providers in other areas in England is shown in Figure 4.16 and Figure 4.17.

There were 21 community pharmacies per 100,000 population in England in 2020/21 and the North of England average was 24 per 100,000. The number of community pharmacies per 100,000 population ranged from 24 community pharmacies per 100,000 population in the North of England to 18 per 100,000 population in South of England.

Figure 4.16: Community pharmacies on the pharmaceutical list, prescription items dispensed per month, population and average items per pharmacy by regions, England 2020/21

Area	Number of community pharmacies	Prescription items dispensed per month (000)	Average monthly items per community pharmacy	Population (000) mid 2020	Pharmacies per 100,000 population
England	11,636	85,415	7,341	56,550	21
North of England	3,691	30,005	8,129	15,575	24
Pan-Lancashire	356	2,776	7,799	1,515	23
Midlands and East of England	3,440	20163	5,861	17,124	20
London	1,863	12,020	6,452	9,002	21
South of England	2,642	23,228	8,792	14,876	18

Sources: NHS Prescription Services, Population estimates - Office for National Statistics, NHS Digital

Within the North of England, the area with the highest level of pharmacies was Cheshire and Merseyside with 25 per 100,000 population; the lowest level of pharmacies was 23 per 100,000 population in Yorkshire and Humber, along with Cumbria and North East (Figure 4.17). Lancashire has the same – at 23 per 100,000, and this does not include the dispensing practices of which Lancashire has eight.

Figure 4.17: Community pharmacies on the pharmaceutical list, prescription items dispensed per month, population and average items per pharmacy by regions, England 2020/21

Area	Number of community pharmacies	Prescription items dispensed per month (000)	Average monthly items per community pharmacy	Population (000)s Mid 2020	Pharmacies per 100,000 population
England	11,636	85,415	7,341	56,550	21
North of England	3,691	30,005	8,129	15,575	24
Yorkshire and Humber	1,252	10,817	8,640	5,473	23
Pan-Lancashire	356	2,776	7,799	1,515	23
Greater Manchester	683	5,062	7,412	2,848	24
Cumbria and North East	665	6,435	9,676	2,902	23
Cheshire and Merseyside	615	4,693	7,631	2,504	25

Sources: NHS Prescription Services, Population estimates - Office for National Statistics, NHS Digital

It is clearly visible from Figure 4.17 that all the neighbouring areas around Lancashire have a higher proportion of pharmacies than the England average (per 100,000 population) and more than half have provision higher than the North of England average. If pan-Lancashire residents live on bordering areas, or choose to travel to neighbouring areas, they would have sufficient pharmacy provision.

# 4.1.10 Results of questionnaires sent to pharmacies

58% of community pharmacies across pan-Lancashire responded to the PNA questionnaire about service provision.

- Blackburn with Darwen 57%
- Blackpool 62%

Lancashire – 58%

The findings of the PNA questionnaire are presented in appendix 6.

## 4.1.11 Results of pharmacy users' research

The summary of findings from the document "Views on Community Pharmacy Services, 2022" produced by the three Healthwatch teams about the network of community pharmacies across Blackburn with Darwen, Blackpool and Lancashire, highlighted that the vast majority of people interviewed rated their overall experience of accessing pharmacy services as excellent or good. The majority used the pharmacy to collect prescriptions and many also used the service for health care advice and over-the-counter medication.

The Views on Community Pharmacy Services, 2022 report highlighted these key messages.

The most frequent reasons given by patients for visiting a pharmacy were

- to get a prescription for myself
- · to get a prescription for someone else
- to buy medicines for myself

This visit usually occurs monthly, with most patients stating they don't have a preference on the day they visit or preferring weekdays in general. Of those who responded, 51% chose between 12pm –8pm as the most convenient time to use their pharmacy. 25% of overall respondents did not have a preference. Responses suggest most people use the same pharmacy all of the time, and this tends to be the closest and/or most convenient pharmacy.

The key factors that have been shown to influence people's choice of pharmacy were

- close to my home
- close to my GP surgery
- it is easy to get to the pharmacy
- it is easy to park at the pharmacy

Most patients travel to the pharmacy by car, with this journey typically taking between 5 and 15 minutes.

Of the feedback collected, it appears that overall, patients are satisfied with the service that their pharmacy provides. We are extremely grateful to those who chose to share their feedback that features in the report.

The Healthwatch report's link can be found in appendix 8 and at

https://healthwatchblackburnwithdarwen.co.uk/nproject/your-views-on-community-pharmacy-services/

# 4.1.12 Considerations of service providers available

The distribution of pharmacies covers the pan-Lancashire area well, with sufficient pharmaceutical services provided in every locality. Figures 4.18 to 4.32 show the location of community pharmacies; these include GP dispensing practices. Access to services in these areas will be further discussed in section 4.2. When reviewing the figures please note that most of the localities outside the 20-minute drive-time are rural areas and are mainly uninhabited.

Taking into account the assessment of provision, including drive/walk time analysis, analysis of pharmacies per head of population and examination of population density and demographic profiling, the distribution of pharmaceutical service provision across Blackburn with Darwen, Blackpool, Lancashire and pan-Lancashire, as a whole, is sufficient. There is no current need identified for more pharmaceutical providers at this time and additional pharmacy provision is not required to secure improvements or better access to such services, at this time. However, NHSE/I would support relocation of some of the pharmacies, where these are currently clustered, in order to make best use of this resource and attain a better distribution across the pan-Lancashire footprint.

We acknowledge that there are some growing areas across pan-Lancashire, however, it is anticipated that current pharmaceutical service providers will be sufficient to meet local needs over the lifetime of this PNA.

The PNA steering group plans to meet twice a year to assess the need for supplementary statements, these will be published on the PNA webpages. This will include the ongoing assessment of sufficient provision including drive/walk time analysis, analysis of pharmacies per head of population and examination of population density and demographic profiling.

Furthermore, rather than investing resource in new pharmacies, NHS E/I would rather use any investment opportunities to develop pharmaceutical services from existing providers, where this is feasible and is consistent with procurement responsibilities. This would be in line with the visions set out in the NHS Long Term Plan.

# 4.2 Accessibility

A review of the accessibility of NHS pharmaceutical services across pan-Lancashire for location, opening hours and access for people with disabilities, suggest there is sufficient access, and an equality impact assessment has been carried out alongside this PNA. There is good coverage in terms of opening hours across the area. The extended opening hours of community pharmacies are valued and these extended hours should be maintained. Many pharmacies and dispensing practices have wheelchair access and home delivery services that can help to provide medications to those who do not have access to a car or who are unable to use public transport (further information can be seen in **appendix 6**). Overall, for the population of pan-Lancashire 84.1% of pharmacies have wheelchair access.

# 4.2.1 Distance, travel times, and access

The 2008 white paper *Pharmacy in England: Building on strengths – delivering the future*<sup>ii</sup> states that it is a strength of the current system that community pharmacies are easily accessible, and that 99% of the population – even those living in the most deprived areas – can get to a pharmacy within 20 minutes by car and 96% by walking or using public transport.

Figure 4.18 to Figure 4.32 (for the 14 localities across pan-Lancashire) were created to identify which areas (road networks) in Lancashire County Council and Blackburn with Darwen were within a 20-minute driving time of a pharmacy and in Blackpool within a 15-minute walk-time of a pharmacy. For Lancashire County Council and Blackburn with Darwen the figures present the locations of the pharmacies and areas that <u>are</u> within 20 minutes' drive-time (light green) of a pharmacy and <u>are not</u> within 20 minutes' drive-time (white) of a pharmacy. For Blackpool the figures present the locations of the pharmacies and areas that <u>are</u> within 15 minutes' walk-time (light green) of a pharmacy and are not within 15 minutes' walk-time (white) of a pharmacy.

In order to assess whether residents are able to access a pharmacy in line with this travel, standard travel times were analysed using Public Health England's Strategic Health Asset Planning and Evaluation tool (SHAPE). Over the border pharmacies were included in the drive/walk-time analysis. As is clearly evident from Figure 4.18 to Figure 4.32 in the whole of Blackburn with Darwen and majority of Lancashire County Council localities there are pharmacies within 20 minutes driving time. In all areas of Blackpool there are pharmacies within 15 minutes walking time. This demonstrates that across Blackburn with Darwen, Blackpool, Lancashire and pan-Lancashire, overall, there is good coverage of pharmacies across all districts.

However, it is recognised that not everyone has access to a car, and that those unable to access a car may be amongst the more vulnerable in society. The steering group considered creating figures to illustrate access through public transport, but found that this information could not easily be presented due to the complexity and constantly changing nature of public transport routes and service times.

There is an acknowledgment that not all individuals will have access to a car or be able to easily access public transport. To enable easy access for all individuals, including those who can be deemed as the most vulnerable, there is the option that pharmacies can provide home delivery services.

- Blackburn with Darwen of the 26 pharmacies that responded to the pharmacy questionnaire, 25 (96.2%) reported that they collected from GP practices and 23 (88.5%) delivered dispensed medicines free of charge on request.
- Blackpool of the 24 pharmacies that responded to the pharmacy questionnaire, 23 (95.8%) reported that they collected from GP practices and all 24 (100%) delivered dispensed medicines free of charge on request.
- Lancashire of the 158 pharmacies that responded to the pharmacy questionnaire, 134 (84.8%) reported that they collected from GP practices and 129 (81.6%) delivered dispensed medicines free of charge on request.

This is not an NHS contracted service and therefore any pharmacy could choose to stop this service at any time.

Pharmaceutical services are also available from internet pharmacies (located inside or outside of the area) that make deliveries to individual homes (with the exception of advances services which can be delivered on a face to face basis). Finally, in addition to delivery services, community transport schemes (eg car clubs, minibuses) can potentially improve access to both pharmaceutical services and other services. It is important to note, however, that in the current economic climate some community transport services may have limited services or cease, which may impact on people's accessibility to pharmacies.

#### Pan-Lancashire

As is clearly evident from Figure 4.18 the majority of the road networks in pan-Lancashire are within 20 minutes travelling distance from a pharmacy. This demonstrates that across the area there is a good coverage of pharmacies and over 98% of the population has access to a pharmacy within a 20-minute drive.

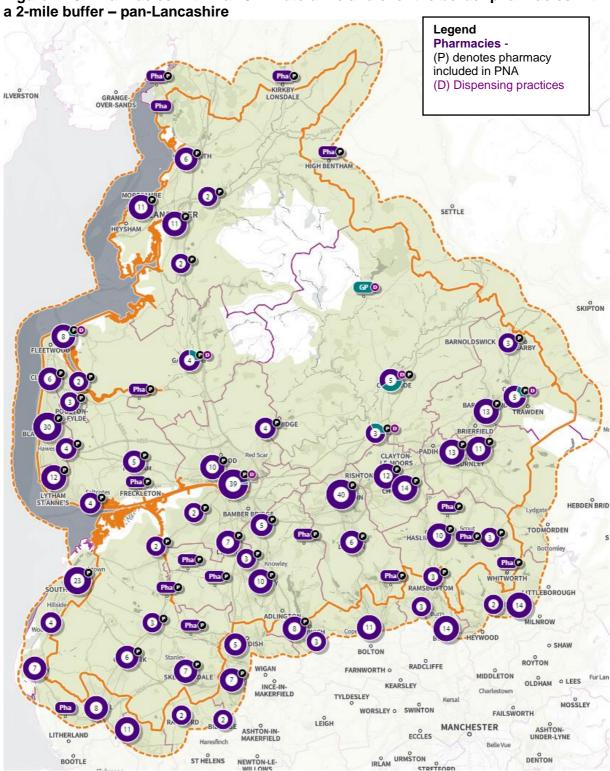
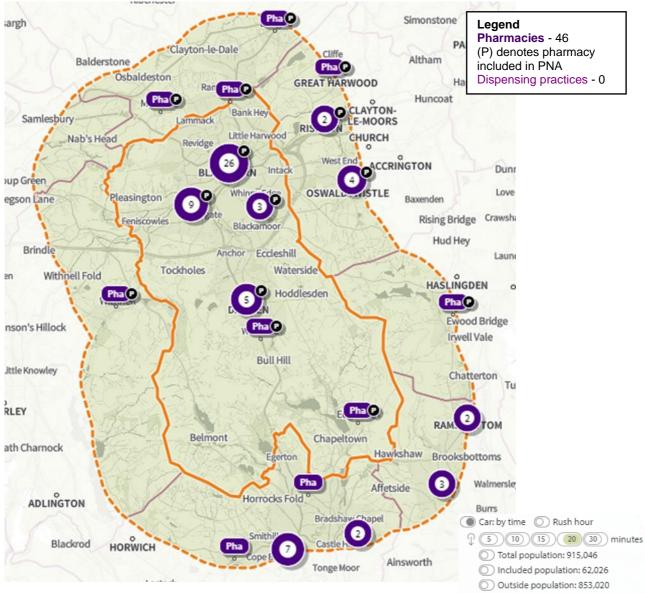


Figure 4.18: Pharmacies within a 20-minute drive and over the border pharmacies within

#### **Blackburn with Darwen**

As is clearly evident from Figure 4.19, all road networks in Blackburn with Darwen are within 20 minutes travelling distance from a pharmacy. This demonstrates that in Blackburn with Darwen there is a good coverage of pharmacies.

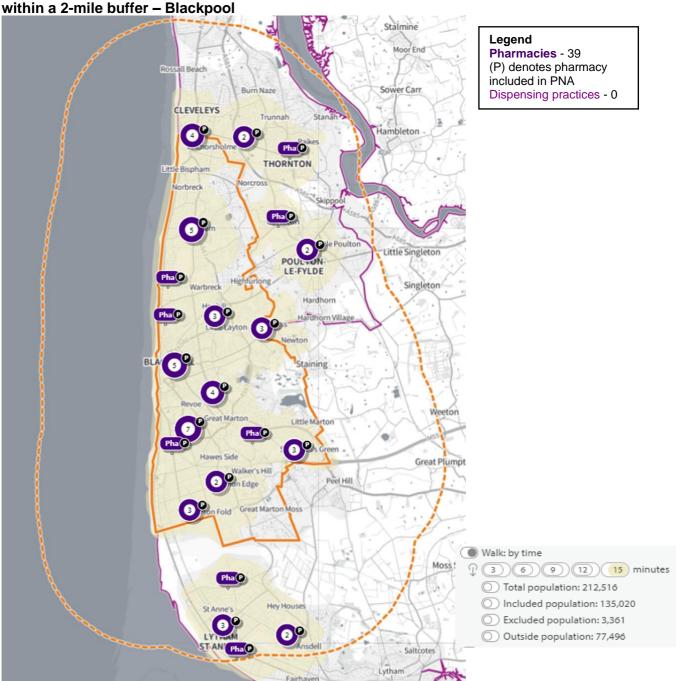
Figure 4.19: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Blackburn with Darwen



#### **Blackpool**

As is clearly evident from Figure 4.20, all areas in Blackpool are within 15 minutes walking distance from a pharmacy. This demonstrates that in Blackpool there is a good coverage of pharmacies.

Figure 4.20: Pharmacies within a 15-minute walk time and over the border pharmacies within a 2-mile buffer – Blackpool



#### **Lancashire County Council localities**

As is clearly evident from Figure 4.21 to Figure 4.32, the majority of the road networks in Lancashire's 12 localities are within 20 minutes travelling distance from a pharmacy. This demonstrates that across the county there is a good coverage of pharmacies and over 98% of the population has access to a pharmacy within a 20-minute drive-time.

Figure 4.21: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Burnley

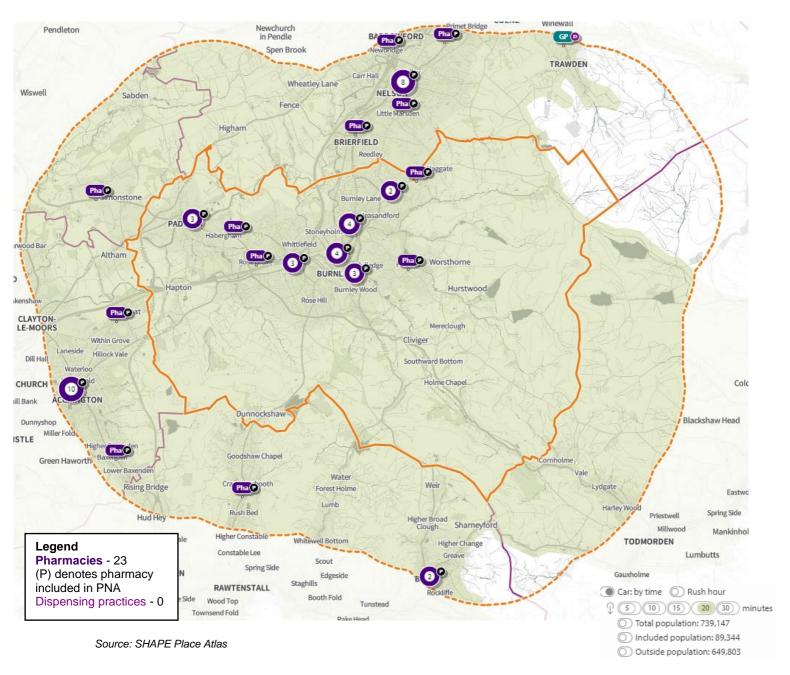
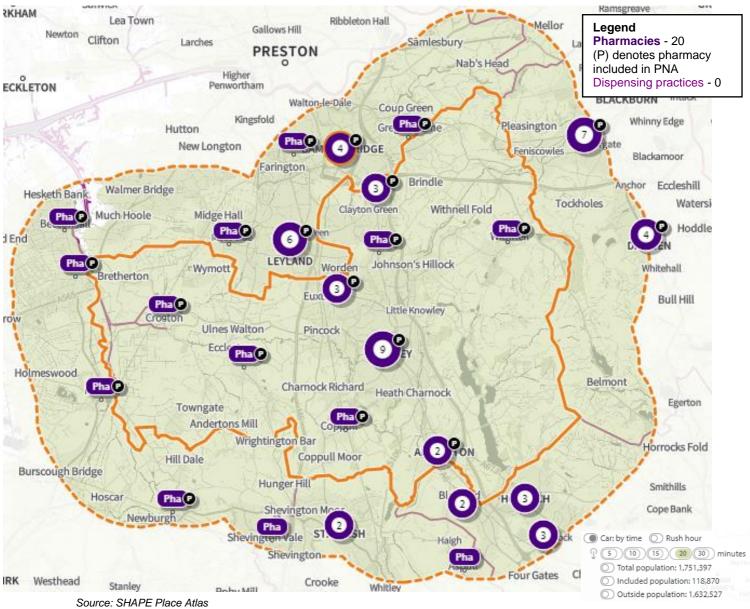


Figure 4.22: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Chorley



Rossall Beach Legend Pharmacies - 18 CLEVELEYS Pha P (P) denotes pharmacy Pha P included in PNA Anchorsh Dispensing practices - 0 Little Bisphan Pha P Copp POUL ON LE-FYLDE Little Singletor Élswick Singleton Barton Wharles Catforth Esprick Woodplumptor Great Plumpton Walker's Treales 4AM Wrea Green Moss Side Pha P Hutton

Walmer Bridge

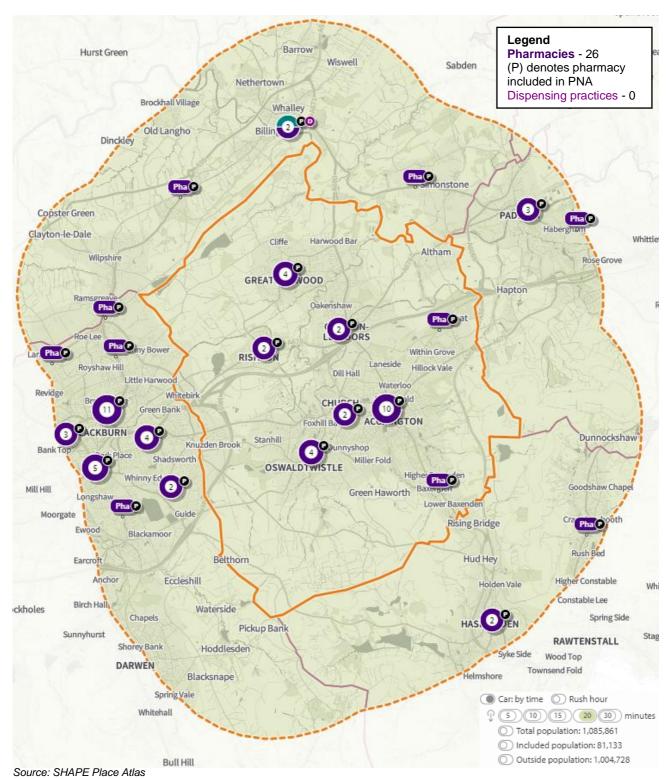
(1) (5) (10) (15) (20) (30) minutes | copyright and

Car: by time Rush hour

Total population: 681,677
 Included population: 81,211
 Outside population: 600,466

Figure 4.23: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Fylde

Figure 4.24: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Hyndburn



Legend Pharmacies - 32 (plus Gatebeck Stainton Silverdale) Leasgill (P) denotes pharmacy included in PNA Heversham Dispensing practices - 0 Ackenthwaite Lindale Meathop Pha P Pha P Cartmel Hutton Roo KIRKBY LONSDALE GRANGE-OVER-SANDS Burton-in-Kendal Whittington/ Yealand Redmay kburgh Nether Burrow Yealand Conve Tunstall Tewitfield Burton in Lonsdale Melling CAL ORTH Gressingham Benthar Pha P Clapham HIGH BENTHAM Hornby Claughton Middleton Bay Horse Slaidburn Newton Pilling Lane Car: by time Rush hour n-Sea ( 5 10 15 20 30 minutes Total population: 264,804 Cabus Preesall Included population: 148,119 Calder Vale Outside population: 116,685 Stalmine GARSTANG Waddington

Figure 4.25:: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Lancaster

Gargrave Legend Pharmacies - 21 (P) denotes pharmacy included in PNA Dispensing practices - 1 Broughton East Marton SKIPTON Bolton-by-Carleton-in-Craven Bowland Gisburn Thorntonin-Craven Low Bradle Coates Pha(P) Cononley Famhill EARBY Sawley Lothersdale Rimington Salterforth Cross Hill Kelbrook Downham Sutton-in-Cra Cowling Hey nlico Foulridge EROE Beverley Laneshaw Bridge Barley Higherford Newchurch Pendleton BARROWFORD in Pendle TRAWDEN Oldfield swell Sabden Fence Stanbury Pha (P Higham BRIERFIELD Pha Pite Altham Worsthorne OD Hapton Hurstwood Car: by time Rush hour Huncoat 0 ↑ 5 10 15 20 30 minutes Source: SHAPE Place Atlas Total population: 628,455 O Included population: 92,145 Outside population: 536,310

Figure 4.26: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Pendle

Legend Pharmacies - 38 (P) denotes pharmacy included in PNA GARSTANG Dispensing practices - 0 Churchtown Catterall at Eccleston Bilsborroy Knowle Gn LC 2 PGE Whittingham Wharles Catforth Swillbrook G Pha P Cow Hill Osbale IRKHAM PRESTON F 2 FRECKLETON 3 GO Higher Walton Holland Slack Pleasing Car: by time Rush hour BAM' 4 PIDGE Pha P ① 5 10 15 20 30 minutes O Total population: 893,254 O Included population: 144,147 Source: SHAPE Place Atlas Outside population: 749,107

Figure 4.27: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Preston

Legend dalton Pharmacies - 9 (P) denotes pharmacy SETTLE included in PNA Dispensing practices - 4 Ouernmore Long Preston Gargrave Dolphinholme orse East Marton Dunsop Bridge Gisburn Scorton us BARNOLDSWICK EARBY Calder Vale Salterforth TANG Kelbrook Downham Chipping Barley Newchurch Bilsborrow COLNE in Pendle BARROWFORD TRAWDEN Hurst Green Barton NELSON 2)16 Fence Higham BRIERFIELD Haggate Broughton G. Pha P **Burnley Lane** PAD 4 Clayton-le-Dale Balderstone FULWOOD BURNLEY Hurstwood Gallows Hill Car: by time Rush hour PRESTON CHURCH (15) (15) (20) (30) minutes West End ACCRINGTON Total population: 915,046 Bla O Included population: 62,026 OSWALDTWISTLE Love Outside population: 853,020 lutton

Figure 4.28: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Ribble Valley

BAMBER BRIDGE

New Longton

Figure 4.29: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Rossendale

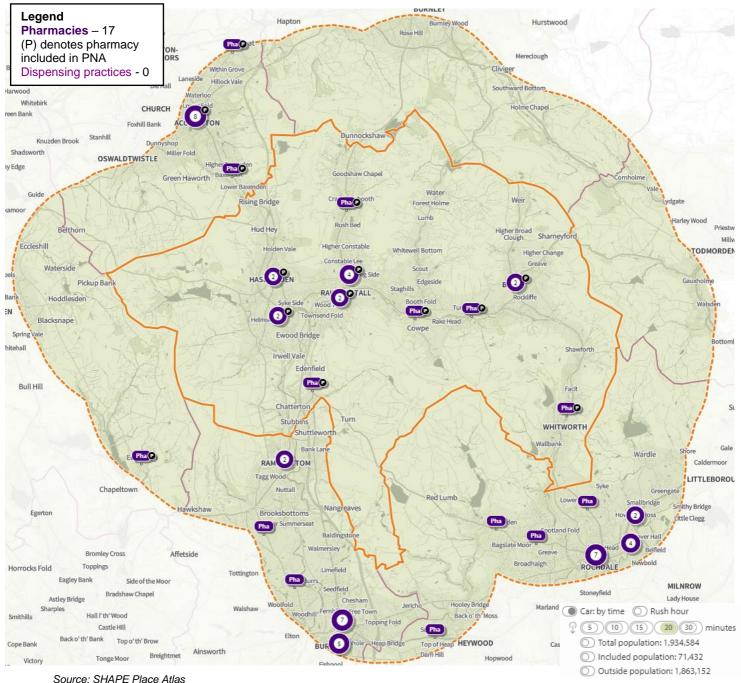
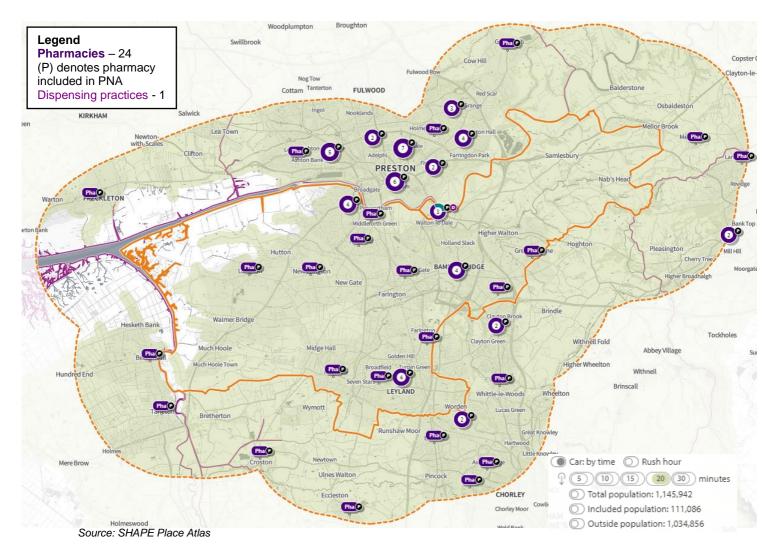


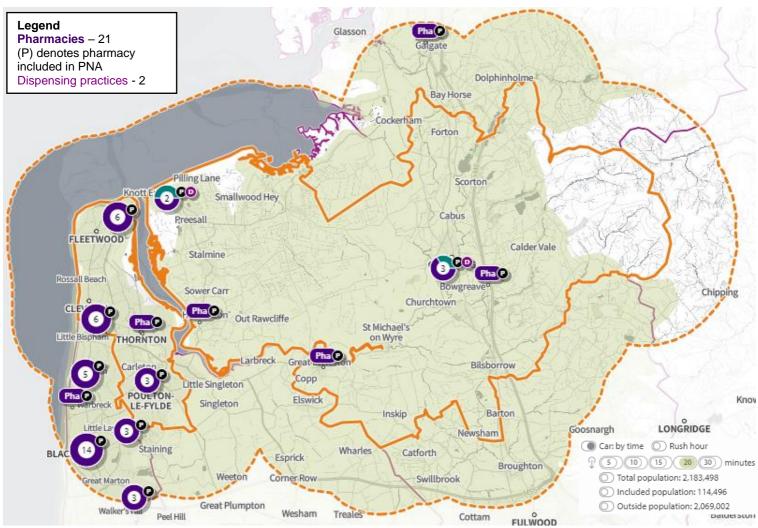
Figure 4.30: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – South Ribble



Hey Houses Pha P Higher Penwortham LYTHAM ST ANNE'S Legend Fairhave Kingsfold Pharmacies – 22 Hutton (P) denotes pharmacy **New Longton** included in PNA Faring Dispensing practices - 0 Walmer Bridge Hesketh Bank Clayton Green Much Hoole Midge Hall Turpin Green Moss Side Hundred End LEYLAND Johnson's H Worden Wymott Bretherton Euxton Pha(P Little Knov Mere Brow Ulnes Walton Pincock CHORLEY Holmeswood Charnock Richard Heath Chan Birkdale Towngate Andertons Mill Carr Cross Wrightington Bar Scarisbrick Coppull Moor Hill Dale Shirdley Hill 3 Pidge Bursc Hunger Hill 0 Pinfold Pha(P) Newburg Halsall Barton 8 Haskayne Westhead Stanley Whitley Roby Mill Blaguegate Great Altcar WIĞAN Aughton INCE-I Lydiate MAKERF Pha Ince Blundell Higher End Pla Rainford Junction Longshaw Little Crosby Pha Bamfu Lunt Land Gate Kings Moss Melling Mount RA 2 Melling n's Lane End 2 Crank Blundellsands ASHTON-IN-Clinkham Wood CROSBY Car: by time Rush hour Copple House (15) (10) (15) (20) (30) minutes LITHERLAND Total population: 2,183,498 Gillimoss Included population: 114,496 BOOTLE ST Outside population: 2,069,002

Figure 4.31: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – West Lancashire

Figure 4.32: Pharmacies within a 20-minute drive and over the border pharmacies within a 2-mile buffer – Wyre



## 4.2.2 Border area

There are 11 other HWBs sharing a border with pan-Lancashire. These areas have pharmacies that are accessible to the residents who live near the border. The HWBs are Cumbria, North Yorkshire, Bradford and Airedale, Calderdale, Rochdale, Bury, Bolton, Wigan, St. Helens, Knowsley, and Sefton.

Pan-Lancashire is bordered by several local authorities. These are South Lakeland, Craven, Bradford, Calderdale, Rochdale, Bury, Bolton, Wigan, Knowsley, St. Helens, and Sefton. All these areas have good pharmacy provision that can be accessed by the residents of pan-Lancashire.

Figure 4.19 to Figure 4.32 show pharmacies that are over the border and within the 2-mile radius from the pan-Lancashire localities.

# 4.2.3 Opening hours: community pharmacies

### **Blackburn with Darwen**

There are currently 34 pharmacies open for at least 40 hours, 10 '100-hour' pharmacies (Figure 4.33) and two distance-selling contracts in Blackburn with Darwen. The 100 hours contracts are included in the pharmaceutical list under regulation 13(1)(b) of the National Health Service (Pharmaceutical Services) Regulations 2005; premises which the applicant is contracted to open for at least 100 hours per week for the provision of pharmaceutical services.

Figure 4.33: 100-hour pharmacies in Blackburn with Darwen

Pharmacy name	Address			Postcode
4Court Pharmacy	Blackburn Service	Whalley Banks	Blackburn	BB2 1NT
	Station			
Asda Pharmacy	Lower Audley Retail Park	Grimshaw Park	Blackburn	BB2 3DY
		Road		
Audley Late Night	114-116 Audley Range	Blackburn	Lancashire	BB1 1TG
Pharmacy				
Beehive Pharmacy	Beehive Trading Park	Haslingden Road	Blackburn	BB1 2EE
Buncer Lane	6 Preston Old Road	Blackburn	Lancashire	BB2 2SS
Pharmacy				
Curo Phramcy	62 Haslingden Road	Blackburn	Lancashire	BB2 3HS
Market Street	29-31 Market Street	Darwen	Lancashire	BB3 1PS
Pharmacy				
Riaz Pharmacy	112 Randal Street	Blackburn	Lancashire	BB1 7LG
Tesco Pharmacy	Hill Street	Blackburn		BB1 3HF
Whalley Range	1 Whalley Range	Blackburn	Lancashire	BB1 6DX
Pharmacy				

Source: NHS E/I list, February 2022

Overall, out of 46 community pharmacies, 52% are open after 6pm and 28% are open after 7pm on weekdays; 72% open on Saturdays and 30% open on Sundays. These findings are similar to those in the previous PNA. The locations of pharmacies currently open on a Saturday or a Sunday are illustrated in Figure 4.36.

### **Blackpool**

There are currently 35 pharmacies open for at least 40 hours, two '100-hour' pharmacies (Figure 4.34), one distance selling pharmacy and one LPS contract in Blackpool. The 100 hours contracts are included in the pharmaceutical list under regulation 13(1)(b) of the National Health Service (Pharmaceutical Services) Regulations 2005; premises which the applicant is contracted to open for at least 100 hours per week for the provision of pharmaceutical services.

Figure 4.34: 100-hour pharmacies in Blackpool

Pharmacy name	Address			Postcode
HBS Pharmacy	Newton Drive Health Centre	Newton Drive	Blackpool	FY3 8NX
Tesco Pharmacy	Clifton Retail Park	Clifton Road	Blackpool	FY4 4UJ

Source: NHS E/I list, February 2022

Overall, out of 39 community pharmacies, 49% are open after 6pm and 21% are open after 7pm on weekdays; 41% open on Saturdays and 15% open on Sundays. These findings are similar to those in the previous PNA. The locations of pharmacies currently open on a Saturday or a Sunday are illustrated in Figure 4.37.

### **Lancashire**

There are currently 223 pharmacies open for at least 40 hours, 35 '100-hour' pharmacies (Figure 4.35), one LPS contract and 11 distance-selling contracts in Lancashire. The 100 hours contracts are included in the pharmaceutical list under regulation 13(1)(b) of the National Health Service (Pharmaceutical Services) Regulations 2005; premises which the applicant is contracted to open for at least 100 hours per week for the provision of pharmaceutical services.

Figure 4.35: 100-hour pharmacies in Lancashire localities

Pharmacy trading name	Organisation name	Address 1	Address 2	Address 3	Post code	Local authority
Accrington	9					
Late Night	Accrington Late Night	188 Blackburn				
Pharmacy	Pharmacy Limited	Road		Accrington	BB5 0AQ	Hyndburn
Asda			Clayton Green			
Pharmacy	Asda Stores Ltd	Asda Superstore	Road	Clayton Green	PR6 7JY	Chorley
Asda		Corporation				
Pharmacy	Asda Stores Ltd	Street		Colne	BB8 8LU	Pendle
Asda						
Pharmacy	Asda Stores Ltd	Dock Street		Fleetwood	FY7 6NU	Wyre
Asda						,
Pharmacy	Asda Stores Ltd	Asda	Hyndburn Road	Accrington	BB5 1QR	Hyndburn
Asda			,	J		,
Pharmacy	Asda Stores Ltd	Ingram Road		Skelmersdale	WN8 6LA	West Lancashire
Asda		J				
Pharmacy		Holly Mount				
(Rawtenstall)	Asda Stores Ltd	Way	Rawtenstall		BB4 8EL	Rossendale
Ash Trees		Ash Trees				
Pharmacy	CR Healthcare Ltd	Surgery	Market Street	Carnforth	LA5 9JU	Lancaster
Aspire	Doctors Pharmacy	3- 7				
Pharmacy	Limited	9 Railway Road		Ormskirk	L39 2DN	West Lancashire
Burnley Late						
Night	Prestige Late Night				BB10	
Pharmacy	Limited	36b Colne Road		Burnley	1LG	Burnley
Chorley	The Hub Pharmacy	13-17 Peel		,		Í
Pharmacy	Limited	Street		Chorley	PR7 2EY	Chorley
Cottam Lane		Cottam Lane		ĺ		ŕ
Pharmacy	EMH Access Limited	Surgery	Ashton	Preston	PR2 1JR	Preston
Dalton		,				
Square	Ronald Holmes	24-26 Great				
Pharmacy	(Lancaster) Ltd	John Street		Lancaster	LA1 1NG	Lancaster
Evercare						
Pharmacy	Shealmore Limited	13 Market Street		Colne	BB8 0LJ	Pendle
Fishlocks	St Helens Pharmacy	56 Liverpool				
Pharmacy	Limited	Road North	Burscough	Ormskirk	L40 4BY	West Lancashire
HBS		The Issa				
Pharmacy	Famevalley Limited	Medical Centre	St Gregory Road	Preston	PR1 6YA	Preston
HBS	MDS Healthcare	30 St Mary's				
Pharmacy	Limited	Road	Bamber Bridge	Preston	PR5 6TD	South Ribble
Kepple Lane	Garstang Medical	Garstang				
Pharmacy	Services	Medical Centre	Kepple Lane	Garstang	PR3 1PB	Wyre
Leyland Late				-		
Night	Leyland Late Night				PR25	
Pharmacy	Pharmacy Ltd	6 Hough Lane		Leyland	2SD	South Ribble
Lloyds						
Pharmacy	Lloyds Pharmacy Ltd	Christie Park	Lancaster Road	Morecambe	LA4 5TJ	Lancaster
Lloyds						
Pharmacy	Lloyds Pharmacy Ltd	Cuerden Way	Bamber Bridge	Preston	PR5 6BJ	South Ribble

MX		51-53 Longridge				
Pharmacy	MX Pharmacy Limited	Road	Ribbleton	Preston	PR2 6RE	Preston
Nelson Pharmacy	B Hussain	41 Every Street		Nelson	BB9 7LU	Pendle
New Hall						
Lane		270 New Hall				_
Pharmacy	A Mann Ltd	Lane		Preston	PR1 4ST	Preston
Oswaldtwistle						
Pharmacy	KTK Healthcare Ltd	300 Union Road	Oswaldtwisle	Accrington	BB5 3JD	Hyndburn
Penwortham	Penwortham	St Fillan's	2 Liverpool	Dunatan	DD4 OAD	Caush Dibble
Pharmacy	Healthcare Limited	Medical Ctre	Rd,Penwortham	Preston	PR1 0AD	South Ribble
Ribble Village Pharmacy	Hf Associates Limited	200 Miller Road		Preston	PR2 6NH	Preston
Tesco	Tesco Stores Limited	2 Eagle Street		Accrington	BB5 1LN	Hyndburn
Tesco In Store Pharmacy	Tesco Stores Limited	Tesco Extra	Towngate, Leyland	Preston	PR25 2FN	South Ribble
Tesco Instore Pharmacy	Tesco Stores Limited	Bury Road		Rawtenstall	BB4 6DD	Rossendale
Tesco In- Store Pharmacy	Tesco Stores Limited	Ordnance Road	Buckshaw Village	Chorley	PR7 7EL	Chorley
Tesco In- Store Pharmacy	Tesco Stores Limited	Tesco Extra	Foxhole Road	Chorley	PR7 1NW	Chorley
Tesco Stores						
Limited	Tesco Stores Limited	Queen Street		Great Harwood	BB6 7AU	Hyndburn
Tesco Stores Limited	Tesco Stores Limited	Wyre Street		Padiham	BB12 8DQ	Burnley
Tesco-In- Store Pharmacy	Tesco Stores Limited	Tesco Superstore	Haslingden Road	Haslingden	BB4 6LY	Rossendale

Source: NHS E/I list, February 2022

Overall, out of 267 community pharmacies in Lancashire, 38% are open after 6pm and 20% are open after 7pm on weekdays; 71% open on Saturdays; and 22% open on Sundays. These findings are similar to those in the previous PNA.

The locations of pharmacies currently open on a Saturday or a Sunday are illustrated in Figure 4.38 to Figure 4.49.

# 4.2.4 Coverage

While we have sufficient coverage of 100-hour pharmacies across pan-Lancashire, it needs to be better advertised, as patients may find it difficult to find this information.

Currently 47 pharmacies across pan-Lancashire are contractually obliged to open for 100 hours per week due to the conditions on their application (10 in Blackburn with Darwen, two in Blackpool and 35 in Lancashire). This inevitably means that they are open until late at night and at the weekend. There is a risk that if the regulations for these contracts were to change that they may reduce their hours. This could significantly reduce the availability of pharmacies across pan-Lancashire that are available on late night and weekends.

The HWBs have not identified needs that would require provision of a full pharmaceutical service for all time periods across the week. However, maintaining the current distribution of 100-hour/longer opening pharmacies is important to maintain out-of-hours access for the population of pan-Lancashire.

Since the introduction of the pharmaceutical contractual framework in 2005, community pharmacies do not need to participate in rota provision to provide access for weekends or

during the evening. The need for such a service has been greatly reduced by the increased opening hours of a number of pharmacies including the 100 hours pharmacies.

Due to changes in shopping habits, a number of pharmacies now open on many bank holidays, although they are not contractually obliged to do so. NHSE/I works with community pharmacies to ensure an adequate rota service is available for Christmas Day, Boxing Day, New Year's Day and Easter Sunday, as these are days where pharmacies are still traditionally closed. The rota pharmacies will generally open for limited hours on these days and work with out-of-hours providers to enable patients to access pharmaceutical services. These arrangements are renewed every year.

Figure 4.36 to Figure 4.49 show the pharmacies open on Saturday and/or Saturday and Sunday, in the districts of the three localities, as of February 2022.

- Figure 4.36 shows Saturday and/or Saturday and Sunday opening pharmacies in Blackburn with Darwen
- Figure 4.37 shows Saturday and/or Saturday and Sunday opening pharmacies in Blackpool
- Figure 4.38 to Figure 4.49 show Saturday and/or Saturday and Sunday opening pharmacies in Lancashire County Council

Full opening times for all pharmacies is available from NHS Choices: <a href="http://www.nhs.uk/Service-Search/Pharmacy/LocationSearch/10">http://www.nhs.uk/Service-Search/Pharmacy/LocationSearch/10</a>

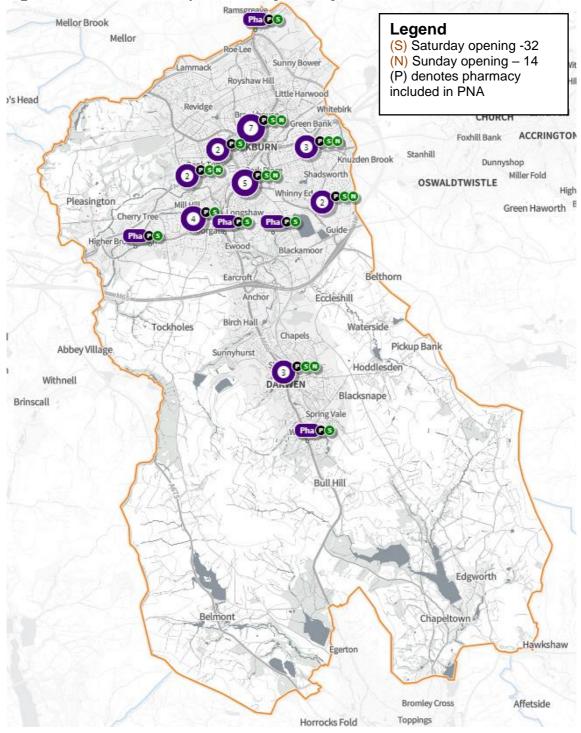
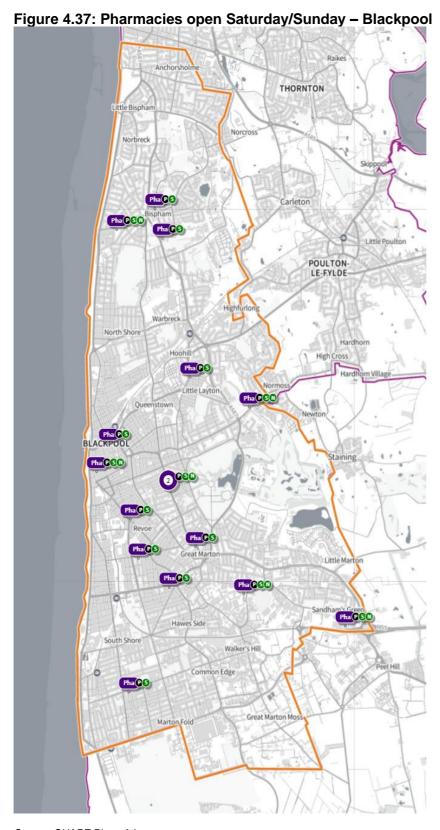


Figure 4.36: Pharmacies open Saturday/Sunday – Blackburn with Darwen



## Legend

- (S) Saturday opening -16
  (N) Sunday opening 6
  (P) denotes pharmacy included in PNA

Asham

As

Figure 4.38: Pharmacies open Saturday/Sunday – Burnley

Legend Lower Penwortham (S) Saturday opening -14 Walton-le-Dale (N) Sunday opening – 5 Middleforth Green Higher Walton (P) denotes pharmacy Kingsfold Holland Slack Hoghton included in PNA Pleasington Gregson Lane Tardy Gate BAMBER BRIDGE w Longton Higher Broadhalgh New Gate Farington Brindle Walmer Bridge ınk Faringto Tockho Withhell Fold Midge Hall Much Hoole Abbey Villa nsall Golden Hill Much Hoole Town Higher Wheelton Pha PS Broadfield Turpin Gree Pha PS Brinscall LEYLAND Wheelton Whittle-le-Woods Wymott Tarleton Bretherton Runshaw Moo Pha PS Pha P(S Astley Village Croston Pha (BS) Ulnes Walton Pha PSN Eccleston CI 3 Charnock Richard Rufford Heath Charnock Heskin Green Towngate Andertons Mill Wrightington Ba ADLINGTON Mossy Lea Coppull Moor Hill Dale Bridge Wallsuches Hunger Hill Bottom o' th' ! HORWICH Blackrod Hoscar

Figure 4.39: Pharmacies open Saturday/Sunday - Chorley

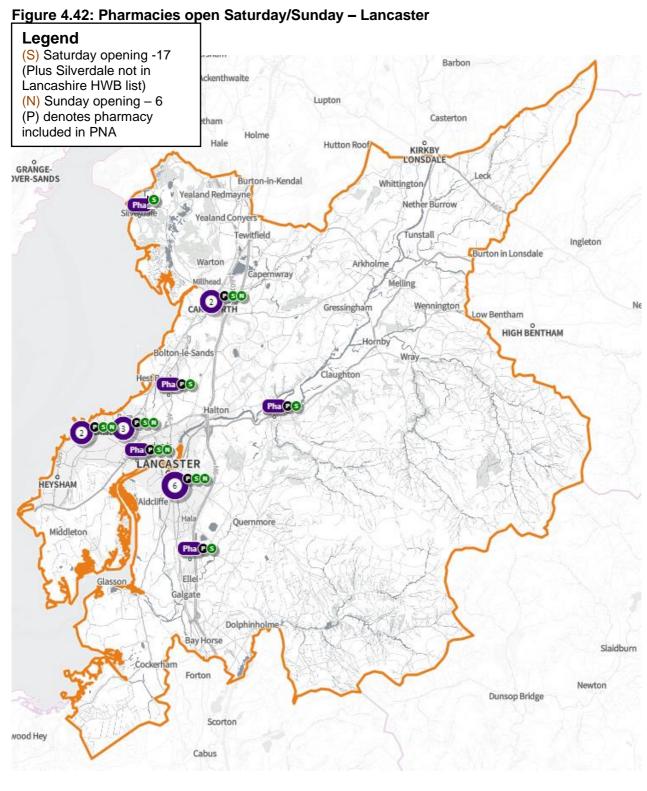
Ring o' Bells

Norcross Norbreck Legend Little Eccleston arbreck (S) Saturday opening -11 Great Eccleston Carleton (N) Sunday opening – 3 Bispham (P) denotes pharmacy Copp Little Poulton Little Singleton included in PNA POULTON-LE-FYLDE Elswick Highfurlong Singleton Warbreck Hardhorn Inskip Hoohill Hardhorn Village Little Layton ACKPOOL Staining Wharles Catforth Esprick Weeton Swillbrook Great Marton Sandham's G Hawes Side Great Plumpton W Pha PS Treales Peel Hill Common Edge E G G M Pha PS O Great Marton Moss Salwick Wrea Green Lea Town Newtonwith-Scales Moss Side Clifton Pha PS Pha PS Pha PSN Warton LYTHAM ST ANI Pha PS Ansdell Saltcotes Warton Bank (S)GGO Fairhaven

Figure 4.40: Pharmacies open Saturday/Sunday - Fylde

Legend (S) Saturday opening -18 (N) Sunday opening – 5 (P) denotes pharmacy included in PNA Langho **PADIHAM** Harwood Bar Cliffe Altham Hapton Oake Pha PS Huncoat CLAYTON-Pha PS LE-MOORS ny Bower Within Grove RISHTON Laneside Hillock Vale Dill Hall te Harwood Waterloo Whitebirk (080) CH Pha P(s Green Bank ACCIMINGTON Foxhill Bank Stanhill Knuzden Brook **GSO**nyshop Shadsworth Miller Fold OSWAL inny Edge Green Haworth Lower Baxenden Guide Rising Bridge ackamoor Hud Hey Belthorn Eccleshill Holden Vale Waterside hapels HASLINGDEN Dislave Deads Source: SHAPE Place Atlas

Figure 4.41: Pharmacies open Saturday/Sunday – Hyndburn



West Marton Legend (S) Saturday opening -16 Bolton-by-Bowland (N) Sunday opening – 3 (P) denotes pharmacy Gisburn Thornton-in-Craven included in PNA Pha P 5 BARNC 2 PS EARBY Lothersdale Rimington Sough Salterforth Kelbrook Downham Cowling Ickomshaw Foulridge Beverley 4 CSO Cotton Tree Newchurch in Pendle BARROWFORD Primet Bri Spen Brook TRAWDEN Wheatley Lane Fence Pha PS Higham BRIERFIELD Haggate Burnley Lane

Figure 4.43: Pharmacies open Saturday/Sunday - Pendle

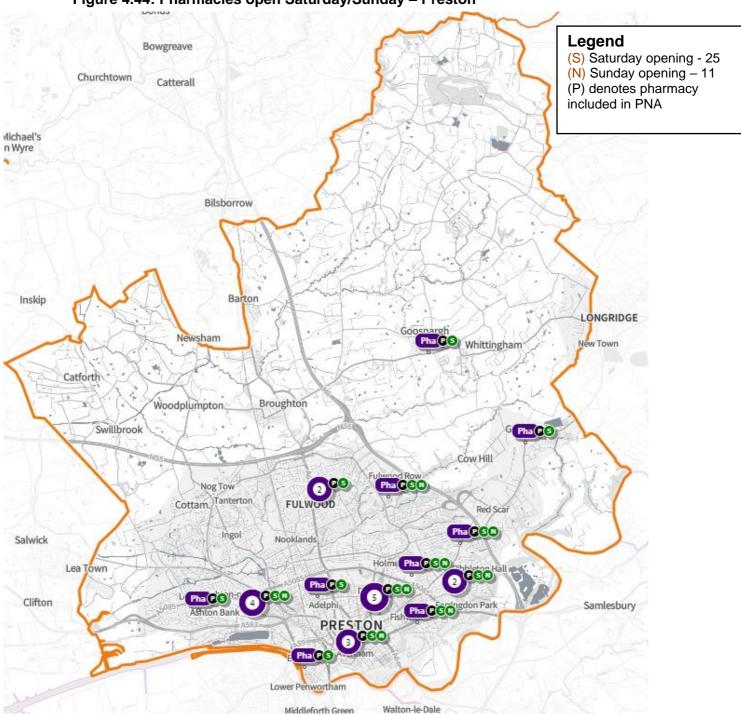
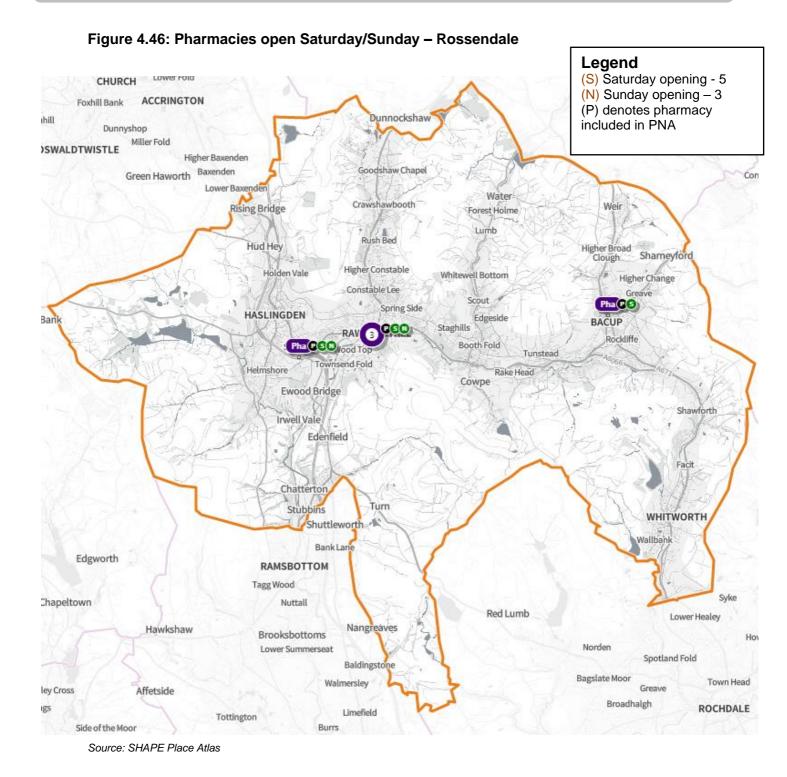


Figure 4.44: Pharmacies open Saturday/Sunday - Preston

Legend Rathr (S) Saturday opening - 7 (N) Sunday opening – 1 (P) denotes pharmacy included in PNA Slaidburn Newton Bolton-by Bowland Dunsop Bridge Gisburn Coates BARNOLDSWIC Rimington Salterfe Downham Waddington Foulri 3 **99** Beverley Barley Higherford Newchurch Pendleton CO in Pendle BARROWFORD Great Mitton Knowle Green Hurst Green Sabden NELSON Fence Higham Pha (PSN) BRIERFIELD Old Langho Ribchester Haggate Pha PS Burnley Lane Langho Grimsargh Hill PADIHAM Clayton-le-Dale Whittlefield Cliffe Altham Balderstone Worsthorne BURNLEY Osbaldeston nge GREAT HARWOOD Hapton Hurstwood ton Hall Huncoat Mellor CLAYTON-Bank Hey Samlesbury Cliviger LE-MOORS RISHTON Little Harwood CHURCH Nab's Head Holme Chapel West End ACCRINGTON BLACKBURN Intack Dunnockshaw

Figure 4.45: Pharmacies open Saturday/Sunday - Ribble Valley



Osbald Legend Nooklands (S) Saturday opening - 19 Mellor Brook Holme Slack Ribbleton Hall (N) Sunday opening – 6 Ashton-on-Ribble (P) denotes pharmacy Farringdon Park Adelphi Ashton Bank included in PNA **PRESTON** Nab's Hea Broadgate 2 Higher Walton Pha PS Hoghton Gre Pha PS Pleasingto Hutton New Pha PS Highe New Gate Farington Brindle Clayton Brook Walmer Bridge Hesketh Bank Clayton Green Withnell Fold Much Hoole Midge Hall Abbey Villag Becconsall Much Hoole Town Higher Wheelton Withnell Brinscall LEYLAND Wheelton Whittle-le-Woods Wymott Lucas Green Tarleton Bretherton Runshaw Moor Great Knowley Euxton Hartwood

Figure 4.47: Pharmacies open Saturday/Sunday - South Ribble

Legend (S) Saturday opening - 17 (N) Sunday opening – 4 (P) denotes pharmacy Walmer Hesketh Bank included in PNA Pha PS Juch Hoo Moss Side Hundred End LEYLAND Wymott Bretherton Eu: Marshside Croston Mere Brow Churchtown Ulnes Walton Pir Eccleston High Park SOUTHPORT Holmeswood Chamo Rufford Birkdale Pool Hey Towngate Andertons Mill Carr Cross Hillside Wrightington Bar Scarisbrick Cop Hill Dale Shirdley Hill 3 CEO Bursc Ainsdale Hunger Hill Pinfold Hoscar Pha PS podvale Shevington Newburgh Halsall Shevington Vale Shevingto Barton CEO "Haskayne Vesthead Cn Stanley Roby Mill CGO Blaguegate Great Altcar SKELMERSDALE Aughton Sp Tontine Lydiate West Pimbo Higher End Ince Blundell Rainford Junction Longshaw MAGHULL Lunt Little Crosby Kings Moss Melling Mount Sefton Moor Park Melling Simm's Li RAINFORD Crank Tower Hil lellsands BILLINGE Aintree Ford KIRKBY Clinkham Wood CROSBY Pewfa Laffak

Figure 4.48: Pharmacies open Saturday/Sunday – West Lancashire

Legend
(S) Saturday opening - 15
(N) Sunday opening - 4
(P) denotes pharmacy included in PNA

Piling Lane

Piling Lane

Social Bod

Salaring

Social Bod

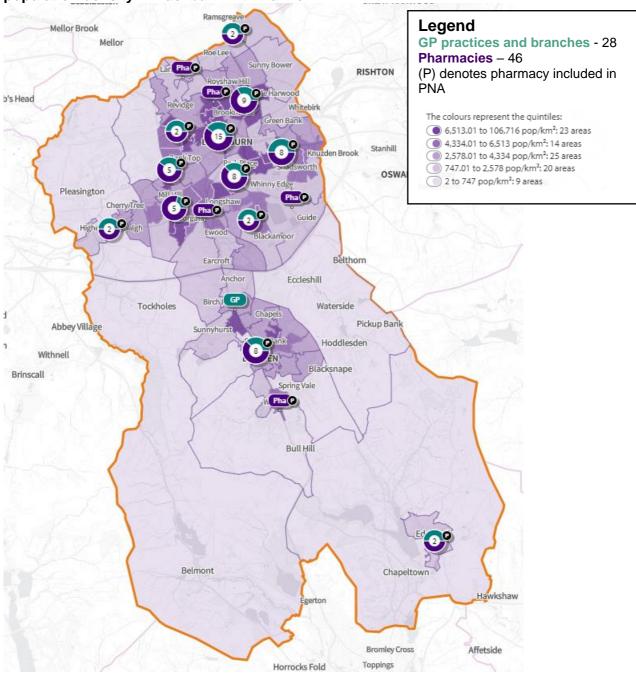
Social B

Figure 4.49: Pharmacies open Saturday/Sunday – Wyre

# 4.2.5 Service provision by population density

Figures 4.50 to 4.63 show the location of the pharmacy and GP practice premises within the three HWB areas. Due to the size of the HWBs' areas many of the premises are not shown individually. As can be seen, premises are generally located in areas of higher population density (those areas shaded in a darker colour).

Figure 4.50: Location of pharmacies and dispensing practice premises compared to population density – Blackburn with Darwen



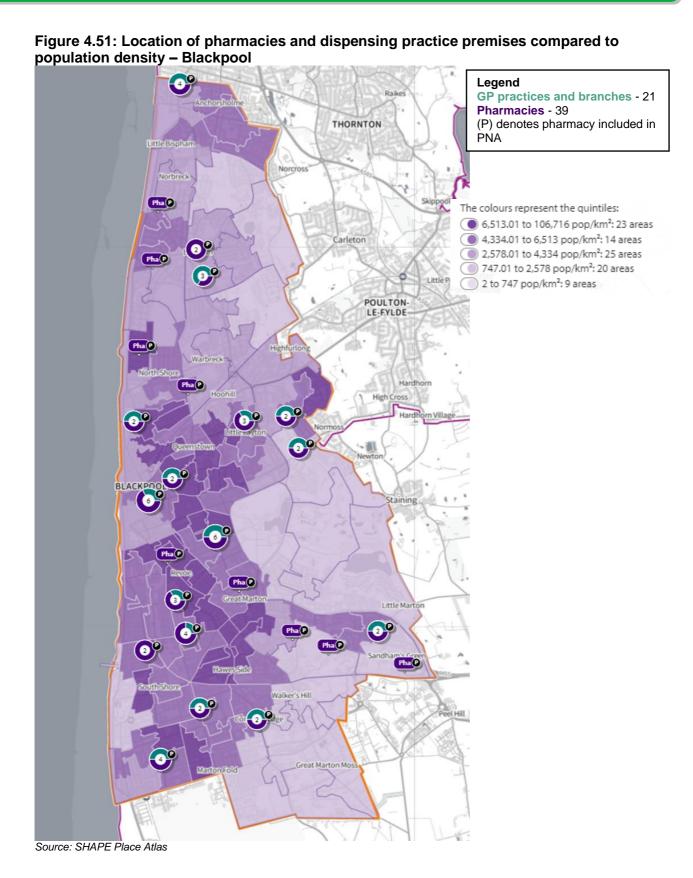


Figure 4.52: Location of pharmacies and dispensing practice premises compared to

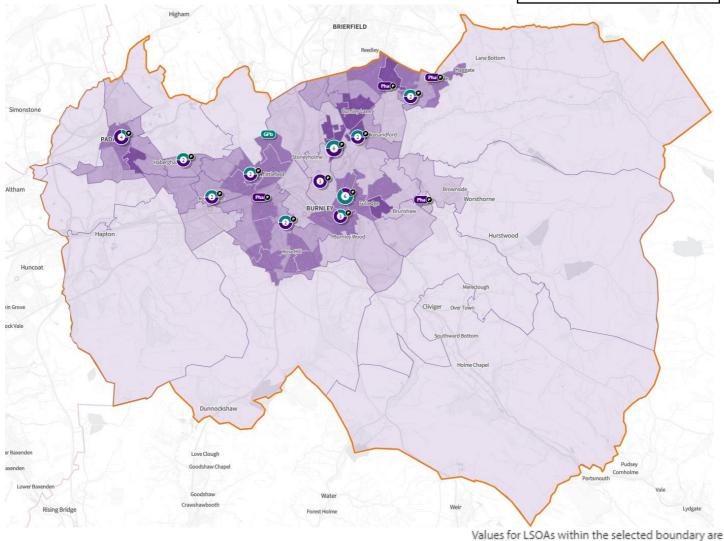
population density - Burnley

Legend

**GP** practices and branches - 16 Pharmacies - 23

(P) denotes pharmacy included in

Dispensing practices - 0



Source: SHAPE Place Atlas

shown.

The colours represent the quintiles:

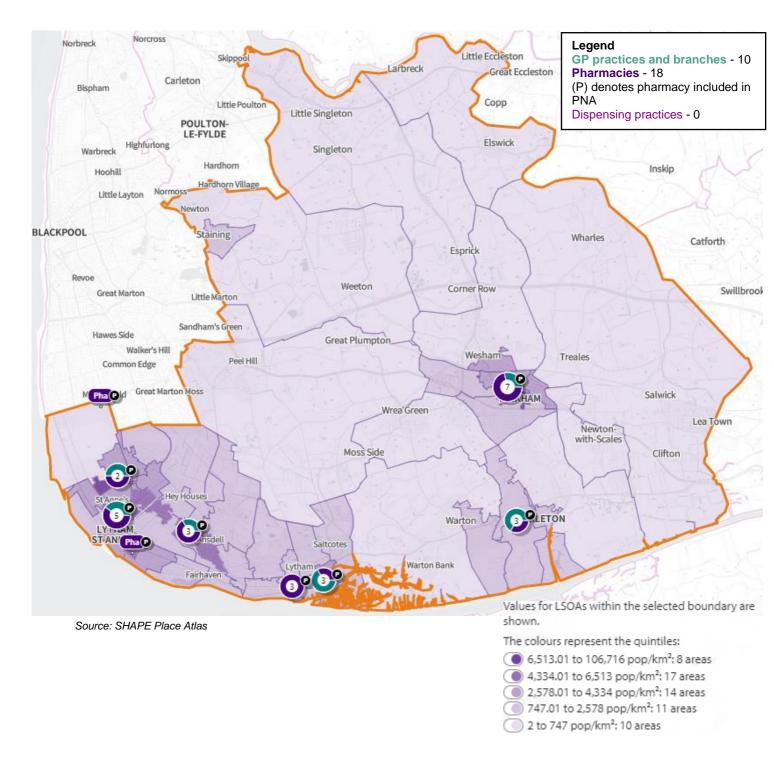
- 6,513.01 to 106,716 pop/km²: 8 areas
- 4,334.01 to 6,513 pop/km<sup>2</sup>: 17 areas
- 2,578.01 to 4,334 pop/km<sup>2</sup>: 14 areas
- 747.01 to 2,578 pop/km²: 11 areas
- 2 to 747 pop/km²: 10 areas

Legend Lower Penwortham **GP** practices and branches - 18 Middleforth Green Pharmacies - 20 Higher Walton (P) denotes pharmacy included in Kingsfold Holland Slack Hoghton PNA Pleasington Gregson Lane Cherry Tree Dispensing practices - 0 BAMBER BRIDGE Higher Broadhalgh New Gate Farington Brindle Walmer Bridge Bank Faringto Toc Withnell Fold Much Hoole Midge Hall Abbey Village Golden Hill cconsall Much Hoole Town ligher Wheelton Moss Side Pha P Brinscall LEYLAND Whittle-le-Woods Wymott Tarleton Bretherton **2**° Runshaw Moor Great Knowley Pha P Pha B Pha P Ulnes Walton Pincock Pha P Eccleston bd Charnock Richard Rufford Heskin Green Towngate Andertons Mill Wrightington B 2 PION Coppull Moor Mossy Lea Hill Dale gh Bridge Wallsuches ugh Hunger Hill Values for LSOAs within the selected boundary are Ring o' Bells Source: SHAPE Place Atlas Parbold shown. The colours represent the quintiles: 6,513.01 to 106,716 pop/km<sup>2</sup>: 8 areas 4,334.01 to 6,513 pop/km<sup>2</sup>: 17 areas 2,578.01 to 4,334 pop/km<sup>2</sup>: 14 areas 747.01 to 2,578 pop/km<sup>2</sup>: 11 areas

Figure 4.53: Location of pharmacies and dispensing practice premises compared to population density – Chorley

2 to 747 pop/km²: 10 areas

Figure 4.54: Location of pharmacies and dispensing practice premises compared to population density – Fylde



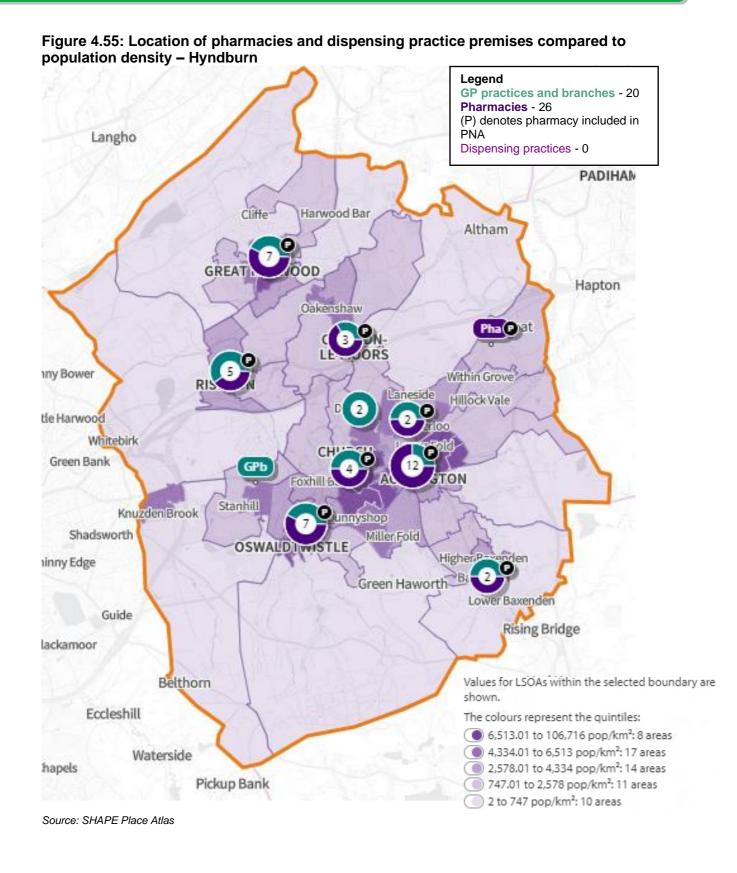


Figure 4.56: Location of pharmacies and dispensing practice premises compared to population density – Lancaster

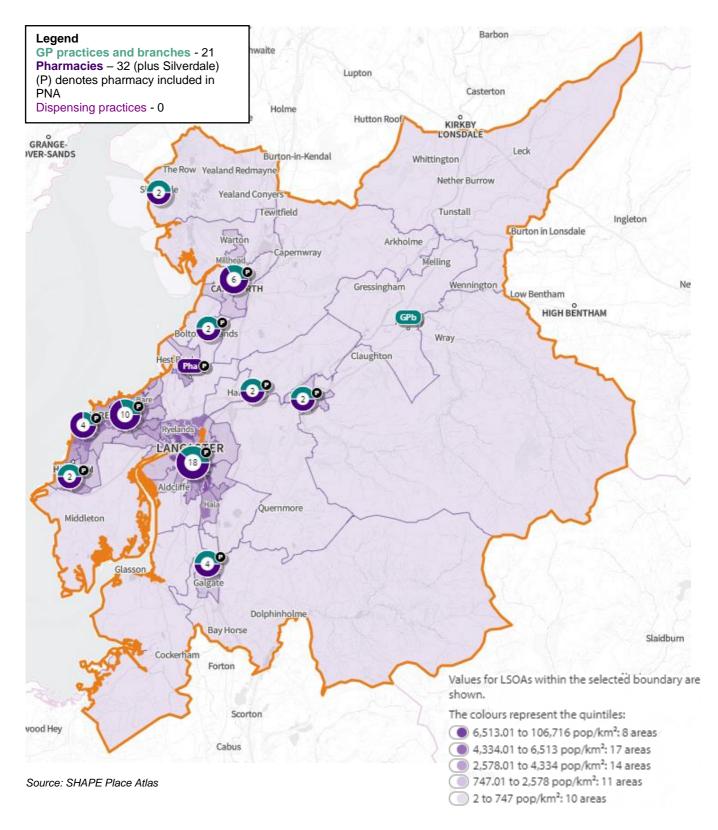
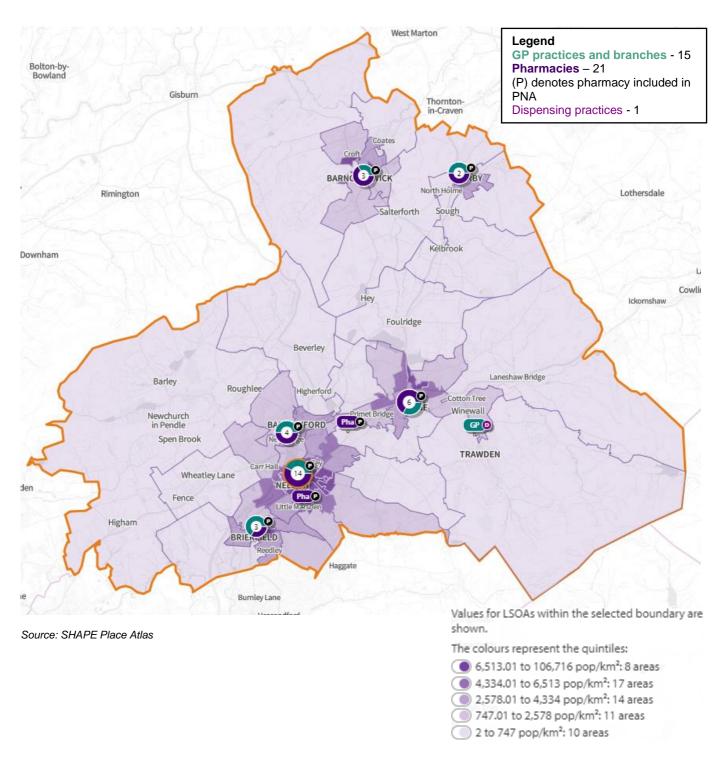


Figure 4.57: Location of pharmacies and dispensing practice premises compared to population density – Pendle



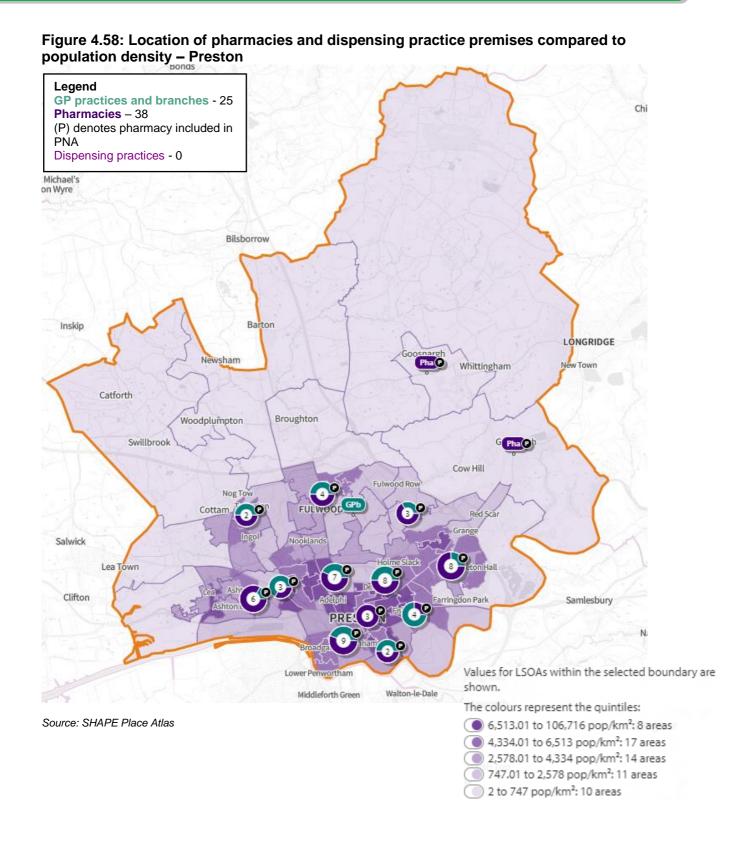
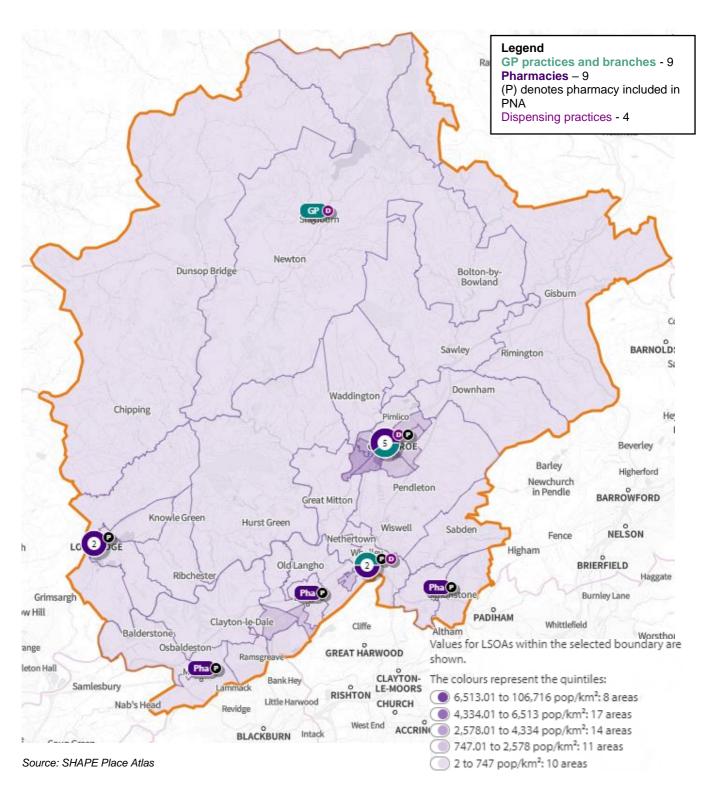


Figure 4.59: Location of pharmacies and dispensing practice premises compared to population density – Ribble Valley



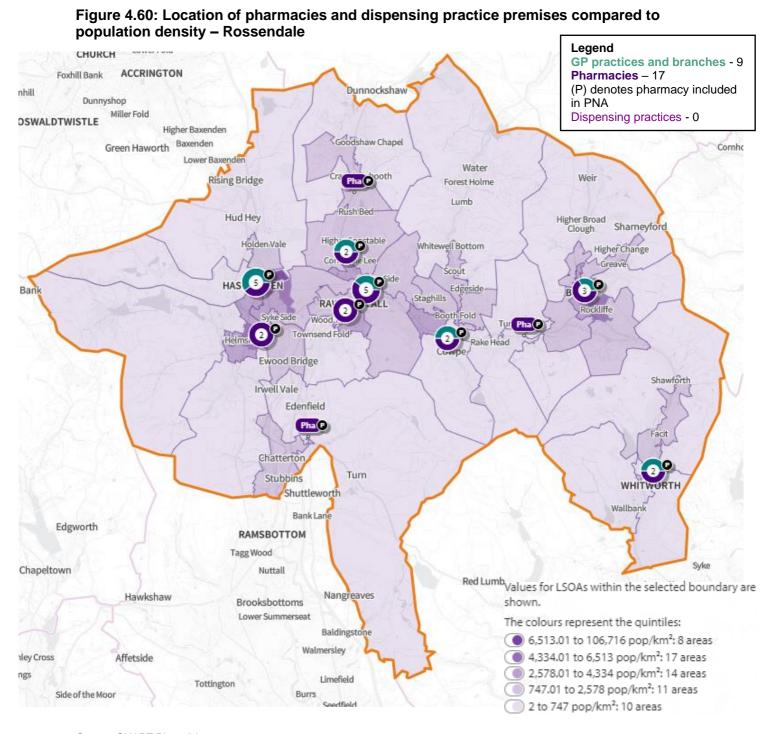
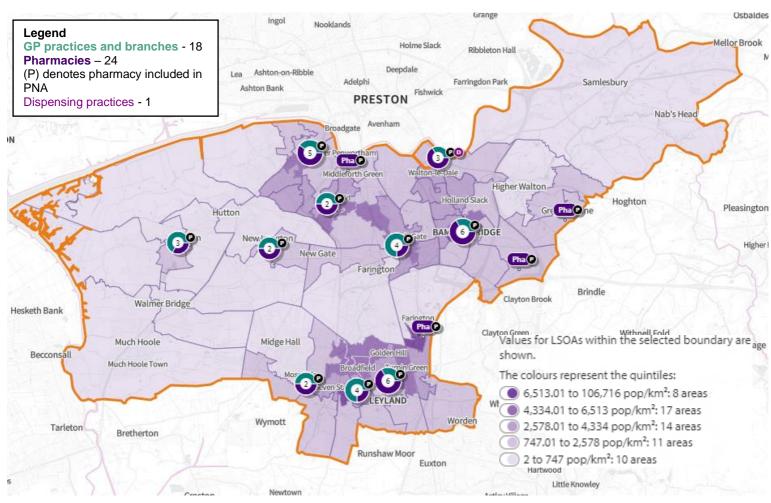


Figure 4.61: Location of pharmacies and dispensing practice premises compared to population density – South Ribble South Ribble



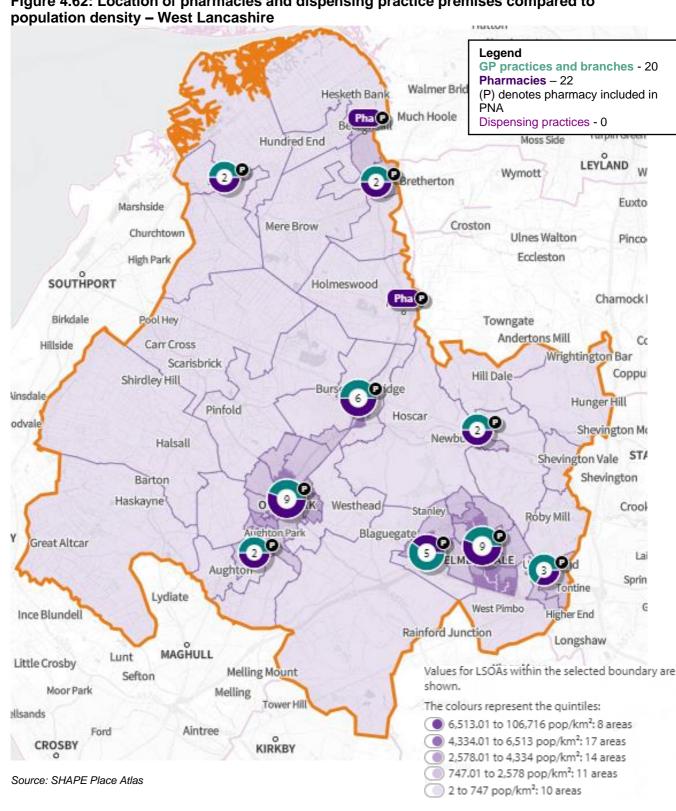


Figure 4.62: Location of pharmacies and dispensing practice premises compared to

Legend GP practices and branches -13 Pharmacies - 21 (P) denotes pharmacy included in PNA Dispensing practices - 2 Moor End Sower Carr Copp Little Singleton Singleton Values for LSOAs within the selected boundary are shown. Source: SHAPE Place Atlas The colours represent the quintiles: 6,513.01 to 106,716 pop/km<sup>2</sup>: 8 areas 4,334.01 to 6,513 pop/km<sup>2</sup>: 17 areas 2,578.01 to 4,334 pop/km<sup>2</sup>: 14 areas 747.01 to 2,578 pop/km<sup>2</sup>: 11 areas 2 to 747 pop/km<sup>2</sup>: 10 areas

Figure 4.63: Location of pharmacies and dispensing practice premises compared to population density – Wyre

# 4.2.6 Access for people with disabilities

The questionnaire sent to pharmacies (**appendix 6**) included a question asking if any consultation facilities existed on site and if they included wheelchair access. The results showed that

- Blackburn with Darwen 22 of the 26 pharmacies (84.6%) have consultation areas with wheelchair access.
- Blackpool 21 of the 24 pharmacies (87.5%) have consultation areas with wheelchair access.
- Lancashire 132 of the 158 pharmacies (83.5%) have consultation areas with wheelchair access.

### Free delivery (non-commissioned)

- Blackburn with Darwen 23 out of 26 (88.5%) stated they have a free delivery (non-commissioned) service
- Blackpool 24 out of 24 (100%) stated they have a free delivery (non-commissioned) service
- Lancashire 129 out of 158 (81.6%) stated they have a free delivery (non-commissioned) service

## Services for visually impaired

The core contract requires community pharmacies to make reasonable adjustments for patients with disabilities, including those with visual impairment, such as large print labels and colour coded labels. Whilst no identified need for services has been identified as part of the PNA for patients with visual impairment and sight loss, it is acknowledged that commissioners of pharmacy local improvement services should consider the views and recommendations of representative organisations of patients with visual impairment to ensure the needs of this cohort are being met.

# 4.3 Community pharmacy essential services

Community pharmacies provide three tiers of pharmaceutical services

- essential services services all pharmacies are required to provide
- advanced services services to support patients with safe use of medicines
- enhanced services services that can be commissioned locally by NHS England

These types of services are briefly described below and are defined in the regulations. Advanced and enhanced services are optional, and pharmacies can choose to provide these services to support patients with safe use of medicines.

Essential services are offered by all pharmacy contractors as part of the NHS Community Pharmacy Contractual Framework.<sup>iv</sup> Essential services include discharge medicine service, dispensing appliances, dispensing medicines, healthy living pharmacies, public health, repeat dispensing/e-RD, self-care, signposting, and disposal of unwanted medicines.

The essential services are specified by a national contractual framework that was agreed in 2005. All community pharmacies are required to provide all the essential services. NHS England is responsible for ensuring that all pharmacies deliver all of the essential services as specified. Each pharmacy has to demonstrate compliance with the community pharmacy contractual

framework by providing sufficient evidence for delivery of every service. This is monitored by NHS England.

All community pharmacies across pan-Lancashire are currently compliant with the contract todate.

# 4.3.1 Public health campaigns

The pharmacy regulations identify that pharmacies are required to participate in up to six campaigns each year to promote public health messages to their users. Where requested, the pharmacy contractor records the number of people they have provided information to as part of one of those campaigns.

The pharmacy regulations identify that pharmacies have to carry out six public health campaigns over a 12-month period – this service provision is part of the overall pharmacy contract that is commissioned by NHS England. Previously, across pan-Lancashire, examples of campaigns are

- Covid-19 vaccination campaign
- winter vaccines
- · weight management
- smoking cessation

It is expected that campaign material should be displayed in a prominent area within the pharmacy. Pharmacists and pharmacy staff should actively take part in, and contribute, to the campaigns for patients (and general pharmacy visitors) during the campaign period, including giving advice to people on the campaign issues.

## 4.4 Advanced services

In addition to essential services the community pharmacy contractual framework allows for advanced services, which currently include

- appliance use reviews (AUR)
- new medicines service (NMS)
- stoma customisation service (SCS)
- community pharmacist consultation service (CPCS)
- seasonal influenza vaccination advanced services
- hepatitis C service
- hypertension case-finding service
- Smoking cessation service (SCS) (NHS Trust referral)

A pharmacy can choose to provide any of these services as long as they meet the requirements that are set out in the Secretary of State Directions.<sup>vi</sup>

### Hepatitis C testing service:

The community pharmacy hepatitis C antibody testing service was added to the Community Pharmacy Contractual Framework (CPCF) in 2020, commencing on 1 September. The

introduction of this new advanced service was originally trailed in the 5-year CPCF agreement, but its planned introduction in April 2020 was delayed by five months because of the Covid-19 pandemic.

The service is focused on provision of point of care testing (POCT) for hepatitis C (Hep C) antibodies to people who inject drugs, ie individuals who inject illicit drugs, eg steroids or heroin, but who haven't yet moved to the point of accepting treatment for their substance use. Where people test positive for Hep C antibodies, they will be referred for a confirmatory test and treatment, where appropriate.

The advanced service is part of NHSE/I's national programme to eliminate Hep C virus by 2025, five years earlier than the World Health Organization goal. The service uses community pharmacies to target PWIDs for testing, as they are the healthcare venue most likely to be visited by that group of people.

The overall aim of the service is to increase levels of testing for hepatitis C virus (HCV) amongst PWIDS who are not engaged in community drug and alcohol treatment services to

- increase the number of diagnoses of HCV infection
- permit effective interventions to lessen the burden of illness to the individual
- · decrease long-term costs of treatment and
- decrease onward transmission of HCV

As the national hepatitis C programme is an elimination exercise, the service will be time limited. In the first instance, it ran until 31 March 2022 but, in March 2022, it was agreed that the service should continue to be commissioned until 31 March 2023.

Any pharmacy that meets the service requirements can provide the service, but it will be of most interest to contractors that provide a locally commissioned needle and syringe programme service, with a sufficient number of clients, to make the investment in provision of the service worthwhile.

## 4.5 Enhanced services

Such services can only be referred to as enhanced services if they are commissioned by NHS England. If local services are commissioned by CCGs or local authorities, they are referred to as locally commissioned services or local improvement services.

Currently, NHS England does not commission any pharmacy enhanced services.

# 4.6 Local improvement services

The range of services provided by community pharmacies varies due to several factors, including availability of accredited pharmacists, capacity issues in the pharmacy, changes to service-level agreements and the need for a service (for example, in response to pandemics).

# 4.6.1 Local authority public health commissioned services

In 2021/22 local authority public health commissioned community pharmacies to deliver the following services.

#### **Blackburn with Darwen**

- needle and syringe exchange service
- supervised consumption
- stop smoking service/nicotine replacement therapy
- emergency hormonal contraception

#### **Blackpool**

- needle and syringe exchange service (via provider)
- supervised consumption (via provider)

### **Lancashire**

- emergency hormonal contraception (which also includes chlamydia testing)
- nicotine replacement therapy
- Pharmacy stop smoking service
- needle exchange and supervised consumption via Change Grow Live (CGL) from the pharmacy
- NHS health checks (via a third party provider who deliver a community model which includes pharmacies delivering NHS health checks)

Not all pharmacies in every locality provide each service. Public health commissioners provide service provision where there is the greatest need. These will be discussed in more detail in chapter 5.

### 4.6.2 CCG commissioned services

Figure 4.64 presents the pharmacy services commissioned by Place Based Partnerships (PBPs) across pan Lancashire, as provided by PBP commissioners.

Figure 4.64: Pharmacy services commissioned by PBPsvii

PBP	Pharmacy services commissioned
Bay Health and Care Partners	<ul> <li>minor ailments scheme linked to Home Office hotels</li> <li>paediatric minor ailments scheme</li> <li>Just In Case drug supply service</li> <li>Antiviral supply in designated pharmacies for the influenza outbreaks in care homes</li> </ul>
Our Central Lancashire	<ul> <li>minor ailments scheme</li> <li>end of life drug supply service</li> <li>stock holding of antiviral drugs for use in outbreaks of influenza</li> </ul>
Healthier Fylde Coast	<ul> <li>Just in Case Medicines which is commissioned from several pharmacies across the Fylde Coast to ensure there is ease of access for patients at the end of their life</li> <li>minor aliment scheme for asylum seekers – Blackpool has a hotel that is being used as a contingency site for asylum seekers (approximately 360 persons capacity) and two pharmacies currently deliver this service for these residents. There is a defined list of conditions that can be treated under the scheme and an extensive formulary</li> </ul>

Healthier Pennine Lancashire	<ul> <li>the CCGs have supported primary care networks to work in close collaboration with community pharmacy to promote national schemes such as         <ul> <li>a) NHS community pharmacy blood pressure checks service. The NHS community pharmacy blood pressure check service supports risk identification and prevention of cardiovascular disease (CVD)</li> <li>b) the NHS community pharmacist consultation service (CPCS). Since 1 November 2020, general practices have been able to refer patients for a minor illness consultation via CPCS, once a local referral pathway has been agreed</li> </ul> </li> <li>Pennine Lancashire CCGs have worked with GP practices to support sign up to the CPCS with a view to diverting demand and improving patients' experience</li> <li>commission community pharmacy to provide End of Life (EoL) medicines plus antivirals in case of out-of-season influenza outbreaks in care homes</li> <li>also, commission Patient Group Directions (PGDs) as part of CPCS in BwD – hoping to roll out across East Lancashire in the coming months</li> </ul>
West Lancashire Partnership	stock holding and provision of specialist drugs – palliative care: in three pharmacies
Source DDD commissioners	stock holding of antivirals for out-of-season influenza outbreaks and avian flu: in one pharmacy

Source: PBP commissioners

# 4.7 Pharmacy facilities - new developments

### 4.7.1 NHS mail accounts

Within the community pharmacy quality framework NHS England and NHS Digital are supporting all community pharmacies to each have a premises specific type of NHS mail account. The inbox is shared within a particular pharmacy, with access only gained by authorised users who log in to this shared inbox using their own personal NHS mail account.

# References

i https://healthwatchblackburnwithdarwen.co.uk/nproject/your-views-on-community-pharmacy-services/

ii 2008 White Paper Pharmacy in England: Building on strengths – delivering the future <a href="https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/228858/7341.pdf">https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/228858/7341.pdf</a>

The National Health Service (Pharmaceutical Services) Regulations 2005. http://www.legislation.gov.uk/uksi/2005/641/contents/made

iv NHS Community Pharmacy Contractual Framework <a href="http://psnc.org.uk/services-commissioning/essential-services/">http://psnc.org.uk/services-commissioning/essential-services/</a>

<sup>&</sup>lt;sup>v</sup> The National Health Service (Pharmaceutical and Local Pharmaceutical Services) Regulations 2013 No. 349 Schedule 4. http://www.legislation.gov.uk/uksi/2013/349/schedule/4/made

vi Secretary of State Directions

https://www.gov.uk/government/uploads/system/uploads/attachment\_data/file/216230/dh\_130235.pdf

vii PBP commissioners